

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

Table of Content

I.	Description Service Area .....	2
II.	Application and Contract For Service.....	2
III.	Minimum Service Periods.....	3
IV.	Transfer or Assignment of Service .....	3
V.	Office and Service Hours .....	3
VI.	Point of Delivery.....	3
VII.	Customer's Installation and Wiring - Standards. ....	4
VIII.	Inspections. ....	4
IX.	Use on Customers Premises.....	5
X.	Service Connections & Facilities on Customer's Premise(S).....	5
XI.	Provisions of Utility Alignment.....	7
XII.	Electric Line Extensions. ....	7
XIII.	Underground Electric Distribution & Service Lines. ....	13
XIV.	Temporary Service Charges.....	14
XV.	Shortage of Electricity. ....	14
XVI.	Voltage Fluctuations Caused by Customer.....	15
XVII.	Additional Load. ....	15
XVIII.	Standby and Resale Service. ....	15
XIX.	Non-Standard Service. ....	16
XX.	Meter Tests.....	16
XXI.	Relocation of TOUA Facilities.....	16
XXII.	Residential Energy Service Program. ....	16
XXIII.	Customer Use of Generators.....	17
XXIV.	Customers Installing Distributed Generation Systems .....	17

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- I. Description Service Area  
TOUA provides electric service within the geographic boundaries of the Tohono O'odham Nation Reservation, which lies within the geographic boundaries Pima, Pinal and Maricopa counties.
  
- II. Application and Contract For Service.
  - A. Each Applicant desiring electric service will be required to sign a standard form contract and may be required to pay a service deposit before service is supplied. Applicant for service must be at least eighteen (18) years of age and provide adequate identification, such as driver's license, tribal id and/or social security card.
  - B. An Applicant seeking electric service should submit a district resolution with wording giving TOUA permission to establish ALL utility services. If an Applicant is requesting utility services on a land assignment that belongs to someone other than the Applicant, the Applicant must submit a notarized letter from the land assignee giving the Applicant permission to establish utility services on their land assignment.
  - C. If, for any reason, an Applicant, after signing a application/contract for service, does not take such service by reason of not occupying the premises or otherwise, he shall reimburse TOUA for the expense incurred by reason of its endeavor to furnish such service(s).
  - D. The receipt of an Applicant's application for service shall not obligate TOUA to render the service applied for. If the service applied for cannot be supplied in accordance with the provisions of these rules and regulations, the liability of TOUA to the Applicant shall be limited to the return of any service deposit or aid of construction made by such Applicant.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- E. In cases where an Applicant was a previous customer of TOUA and that previous account is delinquent, the Applicant's application for service will not be processed until the delinquent account is paid.
- III. Minimum Service Periods
- A. Unless otherwise specified elsewhere in this tariff, the minimum service period for all services offered in this tariff is one month beginning on and including the day following the establishment of service. For purposes of administration, each month is considered to have thirty (30) days.
  - B. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations.
- IV. Transfer or Assignment of Service
- Service previously furnished to one Customer may not be assumed by a new Customer without lapse in the rendition of service. All prospective Customers must execute a new service application.
- V. Office and Service Hours
- A. Regular business hours are Monday through Friday 8:00 A.M. - 4:30 P.M., excluding holidays. All work, requested by the Customer, due to unusual conditions or circumstances may be arranged, at the Customer's expense.
  - B. Emergency service is performed 24 hours a day, seven days a week at no cost to the Customer. Reconnect requests for non-payment disconnects are NOT considered emergencies unless the Customer has submitted a medical exemption form to the collection department.
- VI. Point of Delivery.
- The point of delivery is the point designated by TOUA on Customer's premises where voltage is to be delivered, which is the top of the Customer's weatherhead for overhead service and at the bottom of the meter base for underground service.
- All wiring and equipment beyond this point of delivery shall be provided and maintained by the Customer at no expense to TOUA. In all cases, the Customer shall make certain that the electric meter is accessible to TOUA employees and shall not be located in unsuitable areas, as determined by TOUA.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- VII. Customer's Installation and Wiring - Standards.
- A. Customer installation and wiring must conform to TOUA's wiring standards, the National Electrical Safety Code (NESC), and the National Electrical Code (NEC). TOUA will not supply electric service until Customer's wiring has passed an inspection made by the appropriate Electrical Inspector or his agent.
  - B. In the event that electric service is disconnected due to a building fire, Tohono O'odham Fire Department or its agent must inspect the building for damages to the building's internal electrical wiring prior to reconnection of electric service.
- VIII. Inspections.
- A. TOUA shall have the right, but shall not be obligated, to inspect any installation before electric service is introduced, or at any later reasonable time.
  - B. TOUA reserves the right to reject service to any facilities not in compliance with TOUA Rules and Regulations.
  - C. Any inspection, failure to inspect, or decision to provide service shall not be regarded as an assurance against defects in installation or an assurance of the quality or safety of appliances or their installation.
  - D. TOUA shall not under any circumstance be liable or responsible for any loss or damage to person or property resulting from any of the following: defects in the installation, appliances or the installation thereof, Customer's or any other person's violation of TOUA's rules and regulations, or accidents which may occur upon the Customer's premises.
  - E. Utility installations by any person or entity other than TOUA, and the safety of such installations, shall be the sole responsibility of the Customer.
  - F. To requests an inspection please call (520) 383-5821 or in person at TOUA office in Sells. Inspection requests may take up to 48 hours for processing and scheduling. Scheduled inspections require the presence of the customer or a customer's agent over the age of 18.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- IX. Use on Customers Premises.
- A. The Customer will be responsible for maintaining all electric facilities after the point of delivery with the exception of the electric meter. Customer will be responsible for payment of all fees, charges and other assessments resulting from delivery of the electricity which is registered on the meter serving the Customer's premises.
  - B. Each electric service shall only serve one Permanent Residence (as defined in Section XII below). In cases where the Customer desires to extend power from their Permanent Residence to an adjacent structure, such as a storage building, ramada or similar structure, it shall be wired into the load side of their breaker box in accordance with the National Electrical Safety Code (NESC), and the National Electrical Code (NEC) requirements.
- X. Service Connections & Facilities on Customer's Premise(S).
- A. The Customer shall install, at his own expense and at the appropriate location, approved by TOUA, all required or necessary service entrance and metering facilities, such as circuit breakers, disconnect switches, fusing, protective devices, conduits, ground connections, meter sockets, instrument transformers and enclosures, etc., All connections and facilities shall be constructed in accordance with the Nation's applicable building and electrical codes and ordinances. TOUA will furnish and install the proper watt hour electric meter for the Customer's service.
  - B. For a mobile home and other situations when the service entrance is required to be located on a meter pole, the Customer is responsible for providing and installing the meter pole. The meter pole must be of sufficient height to provide proper clearance, as determined by TOUA. Wiring on the meter pole must be completed in accordance with TOUA's wiring standards, the National Electrical Safety Code (NESC), and the National Electrical Code (NEC). TOUA will provide installation specifications upon request.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- C. Upon request, TOUA will make arrangements to haul and set the meter pole, when pole is purchased from TOUA. The fee for hauling and setting the meter pole is based on the distance Customer's service location is from TOUA's headquarters. Refer to the Schedule of Fees and Charges adopted pursuant to General Service Rules, Section XVII – Schedule of Rates and Fees of the Rules and Regulations for Service for applicable haul and set fee. The haul and set fee listed in the Schedule of Fees and Charges does not include the cost of the meter pole.
- D. The following requirements must be met before TOUA will agree to haul and set the meter pole:
1. Mark pole locations: Customer requesting a haul and set must place a stake marked with white paint at location of the pole set.
  2. Drawing: Customer must submit a drawing showing meter pole set location as well as adjacent buildings, driveways and any septic system leachfield.
  3. Utility Locates (Blue Stake): The Customer is responsible for requesting a Blue Stake by calling (520) 383-5770 and submitting a copy of utility locate sheets.
  4. Customers owned underground lines: Customer must provide a drawing of and mark all of Customer owned buried lines such as but not limited to water, electric, telephone sewer laterals, etc. TOUA assumes no liability for unmarked customer owned buried lines of any type.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- XI. Provisions of Utility Alignment
- A. TOUA's obligation to provide service through line extensions is solely dependent upon TOUA's ability to secure, retain and maintain suitable utility alignments or other land-use authorizations without unreasonable expense. When TOUA cannot reasonably obtain required utility alignments or other required land-use authorizations, Applicants shall provide with their application, without expense to the TOUA, any necessary private right-of-way/utility alignment or other needed land use authorizations.
  - B. Any and all required private right-of-way/utility alignment, service line agreement, encroachment permit, or any other land use authorization, and any and all associated costs, will be the responsibility of the Applicant, and must be furnished before Applicant is approved to receive services and a plant extension project begins.
- XII. Electric Line Extensions.
- A. Line extensions referred to in this section shall mean either a continuation of, or an extension to, an existing overhead or underground distribution line which is operated by TOUA. TOUA's obligation to extend its distribution line(s) is dependent on Applicant(s) fulfilling the following requirements and getting required approval for any and all required Utility Alignment(s) from the Nation's Reality office.
  - B. Requests for an underground distribution line extension will be evaluated individually and the Applicant will be provided with specific requirements along with the amount of the required contribution in aid of construction.
  - C. The following applies to line extensions and service facilities operated at TOUA's standard primary voltages and shall not apply to voltages exceeding 14,400 volts for single phase power or exceeding 24,940 volts for three phase power.
    - 1. General Provisions
      - a) A Permanent Residence must be continually occupied and have sufficient monthly meter readings as to indicate permanent occupancy.
      - b) Sign an application for electric service.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- c) Execute a utility alignment for his/her property, if required, and the entering into a Service Line Agreement with TOUA, in accordance with Bureau of Indian Affairs (BIA) requirements.
- d) Submit a District Resolution giving TOUA the authority to establish ALL UTILITIES within the land assignment and/or a notarized letter from the land assignee giving his/her permission to establish new utility services on their land assignment.
- e) Submit a signed Service Line Agreement from the Community/District in which the service will be established.
- f) If necessary, secure executed utility alignment from all other property owners or land assignment owners over which the distribution or service line will cross to reach the point of delivery. All initial clearing will be the responsibility of the Applicant and must be cleared in accordance with TOUA's specifications.
- g) All payments in aid to construction are to be made in advance of construction of power distribution and service lines.
- h) New electric service WILL NOT be extended to permanent structures located under power lines or located over water, sewer or telephone lines. If Applicant request for any such lines to be relocated, and if it is determined by TOUA staff to be feasible without damage to the integrity or the ability to efficiently operate said power distribution line, water distribution main, sewer collection main and/or telephone line the Applicant must pay in advance the full cost of such relocation, including cost for any required alterations to existing utility alignments.



TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- i) All extensions shall be installed either by TOUA forces or by other forces working directly under the supervision of TOUA in accordance with plans and specifications that comply with TOUA's requirements. Upon completion of such extensions and their approval by TOUA, distribution line extensions shall become the property of TOUA.
- D. Service requested by qualified Applicants will be considered to fall under one of the following classifications:
- 1. Permanent Residence
  - 2. Mobile Home
  - 3. Non-Permanent Residence
  - 4. Commercial and Industrial
  - 5. Subdivision or Commercial Development
- E. Should TOUA, in its sole discretion and at the time of application, deem that the proposed service location is not a Permanent Resident, then the Applicant will be considered a Non-Permanent Resident.
- 1. Permanent Residence

A Permanent Residence must be continually occupied and have sufficient monthly meter readings as to indicate permanent occupancy.
  - 2. Mobile Homes
    - a) Mobile Home will be considered a Permanent Resident when:
      - (1) Applicant personally occupies the mobile home.
      - (2) Applicant has been granted a land assignment on which the mobile home is located and provides TOUA with a district resolution of residency for the land assignment.
      - (3) The mobile home is on a permanent foundation with the wheels removed. If all of the above requirements are met, the mobile home will be considered a Permanent Residence. Otherwise, the mobile home will be considered a Non-Permanent Residence.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

3. The following are the extension requirements for each classification:
  - a) Residential Non-Permanent Residence
    - (1) Comply with the General Provisions.
    - (2) Applicants desiring service to a Non-Permanent Residence, such as a recreational vehicle or travel trailer, will pay all the construction cost for extending the distribution system line for distances greater than 150 feet. This charge is to be considered as a contribution in aid to construction. Upon completion of such extensions and their approval by TOUA, such electric line extensions shall become the property of TOUA.
    - (3) TOUA will not start construction on the electric distribution line extension until the Applicant's has caused his/her premise to be wired adequately for service and has installed a meter loop in a location approved by TOUA. In the case of a mobile home, recreation vehicle or travel home, the meter loop shall be attached to a meter pole (furnished and installed by the Applicant) of sufficient height to provide proper clearance. Wiring on the meter pole must be in compliance with TOUA's wiring standards, the National Electrical Safety Code (NESC), and the National Electrical Code (NEC).
  - b) Residential Permanent Residence
    - (1) Comply with the General Provisions.
    - (2) All single-phase extension to a Permanent Residence up to 1,000 feet excluding the service drop will be provided without a contribution in aid to construction.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- (3) Applicant desiring service to a Permanent Residence at a distance greater than 1,000 feet excluding the service drop from the existing distribution line will pay all construction costs for the distance beyond the first 1,000 feet. This charge is to be considered as contribution in aid to construction. Upon completion of such extensions and their approval by TOUA, such electric line extensions shall become the property of TOUA.
- (4) Should new Applicant(s) request within five (5) years to be connected to a electric line extension constructed with contribution in aid of construction funds, the Applicant(s) will be required to pay their prorated share of the original contribution in aid of construction that fund the extension construction.

The prorated share of the contribution in aid of construction paid by the new Applicant(s) will be refunded to the Customer that paid the contribution in aid of construction for the construction of the extension.

- (5) TOUA will not start construction on the distribution line extension until the Applicant's has caused his/her premise to be wired adequately for service and has installed a meter loop in a location approved by TOUA. In the case of a mobile home, the meter loop shall be attached to a meter pole (furnished and installed by the Applicant) of sufficient height to provide proper clearance. Wiring on the meter pole must be in compliance with TOUA's wiring standards, the National Electrical Safety Code (NESC), and the National Electrical Code (NEC).

c) Commercial and Industrial

- (1) Comply with the General Provisions.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- (2) All applications for commercial and industrial service shall be reviewed by TOUA management and the amount of the contribution in aid to construction, minimum bills(s), term of contract, and amount of deposit shall be determined by TOUA management within a reasonable time after the receipt of the complete application and supporting documents. The Applicant will be notified in writing as to the amount of the contribution in aid to construction, minimum bills(s), term of contract, and amount of deposit.
- d) Subdivision or Commercial Development
  - (1) Comply with the General Provisions.
  - (2) Developer(s) desiring electric line extensions shall pay all of the cost of making such extensions, including the preparation of plans and specifications prepared by an engineer registered with the State of Arizona, in accordance with TOUA's requirements. In addition the developer shall pay the per lot Development Fee as shown in the Schedule of Fees and Charges adopted pursuant to General Service Rules, Section XII – Schedule of Rates and Fees of the Rules and Regulations for Service.
  - (3) The developer shall also provide all required easements/rights-of-ways/utility alignments for the subdivision or development and for any extension of existing distribution lines required for TOUA to be able to serve the development.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- (4) The developer(s) shall have all required approvals from the District and Tribal agencies and paid the estimated cost of construction before construction on the line extension commences. All such extensions shall be installed either by TOUA forces or by other forces working directly under the supervision of TOUA in accordance with approved plans and specifications. Upon completion of such extensions and their approval by TOUA, such electric distribution line extensions shall become the property of TOUA.
- F. The authority to make electric line extensions under this Section XII is permissive only and nothing contained herein shall be construed as requiring TOUA to make such extensions or to furnish service to any person or persons.
- G. TOUA may at its option extend its distribution facilities for service to an Applicant or group of Applicants, exceeding 1,000 feet per Applicant if, after study, such extension appears feasible and beneficial to TOUA.
- XIII. Underground Electric Distribution & Service Lines.
- A. Customers desiring underground service line(s) from TOUA's system are responsible for ALL trenching and installation of ALL cable ducts.
- B. Customer shall install in the duct a pull string with a tensile strength of no less than 400 lbs.
- C. Trenching shall meet TOUA's requirements for primary distribution and service line installation depth. Trenches that require joint installation of other utilities must meet separation requirements with respect to the other utilities, i.e. water and communications. ALL trenching shall be inspected for proper depth and separation prior to shading or back-filling.
- D. TOUA shall be responsible for supplying and installing primary electric distribution cable. This includes all material needed for terminating cable at dip pole(s) and at the pad mounted transformer(s).
- E. TOUA will furnish and install service conductor up to the metering point.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

- F. TOUA will make all necessary terminations at the meter socket and transformer. Specifications for such construction will be furnished by TOUA on request.
- XIV. Temporary Service Charges.
- A. A Customer who desires temporary service or construction power shall pay a non-refundable charge equal to the cost of supplying the necessary facilities and service plus the cost of removal less salvage value of the facilities, as estimated by TOUA.
  - B. The minimum non-refundable charge shall not be less than the Temporary Service Charge as shown in the Schedule of Fees and Charges adopted pursuant to General Service Rules, Section XVII – Schedule of Rates and Fees of the Rules and Regulations for Service.
  - C. In addition to the Temporary Service Charge, the customer will be billed for the actual metered power consumption at the appropriate tariffed rate.
  - D. This rule will apply to carnivals, fairs, dance celebrations or other similar activities and temporary construction.
- XV. Shortage of Electricity.
- A. In the event of an emergency or other condition causing a shortage in the amount of electricity for TOUA to meet the demand on its system, TOUA may, by an allocation method deemed equitable in TOUA's sole discretion, fix the amount of electricity to be made available for use by Customer and/or may otherwise restrict the time during which Customer may make use of electricity and the uses which Customer may make of electricity. If such actions become necessary, Customer may request a variance because of unusual circumstances including matters adversely affecting the public health, safety and welfare. If Customer fails to comply with such allocation or restriction, TOUA may take such remedial actions as it deems appropriate under the circumstances including temporarily disconnecting electric service and charging additional amounts because of the excess use of electricity, provided that any such remedial measures must first be approved by the TOUA Management Board.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

XVI. Voltage Fluctuations Caused by Customer.

- A. Customer shall operate its facilities as not to cause unusual fluctuations or disturbances on TOUA's system. Customer agrees to install and maintain, when requested by TOUA, necessary corrective devices approved by TOUA to maintain power quality within reasonable limits as established by applicable ANSI STANDARDS. Harmonic voltage limits shall conform at minimum to the IEEE-519 Recommended Practices and Requirements for Harmonic Control in Electrical Power Systems. Customer shall provide TOUA with a suitable and acceptable plan to prevent unusual fluctuations or disturbances caused by the Customer's facilities. If Customer fails to implement corrective action after reasonable notice, TOUA shall then make changes to its distribution system necessary to prevent unusual fluctuations caused by the Customer at the Customer's expense.

XVII. Additional Load.

The service connection, transformers, meters, and equipment supplied by TOUA for each Customer have definite capacity, and no addition to the equipment or load connected thereto will be allowed, except by consent of TOUA. Failure to give notice of any additions or changes in load, and to obtain TOUA's consent for same, shall render Customer liable for any damage to any of TOUA's lines or equipment caused by the additional or changed installation. The Customer may also be liable for any changes needed to supply additional capacity to the Customer's power needs.

XVIII. Standby and Resale Service.

All purchased electric service (other than emergency or standby service) used on the premises of Customer shall be supplied exclusively by TOUA, and Customer shall not, directly or indirectly, sell, sublet, assign, or otherwise dispose of the electric service or any part thereof.

TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

XIX. Non-Standard Service.

Customer shall pay the cost of any special installation necessary to meet their particular requirements for service beyond the general services offered by TOUA (e.g., service provided at other than standard service voltages; for the supply of closer voltage regulation than required by standard practice.)

XX. Meter Tests.

TOUA will, at its own expense, make periodic tests and inspections of its meters in order to maintain a high standard of accuracy. TOUA will perform additional tests and inspections of its meter installations at the request of the Customer. If testing of the meter shows accuracy within 2%, the Customer will be charged for the cost of the test. In cases where the test shows meter accuracy outside 2%, an adjustment will be made in the Customer's bill for the partial month during which the test was made and the previous month's bill. In the case of meter failure or loss of data for all or part of a billing period, TOUA will estimate consumption from the best information available.

XXI. Relocation of TOUA Facilities.

TOUA may, at the request of Customer, relocate or change existing TOUA-owned equipment. Customer shall reimburse TOUA for such changes at actual cost including appropriate overheads.

XXII. Residential Energy Service Program.

TOUA may offer various residential energy service programs, as approved by the Management Board, to customers that meet the program eligibility requirements. Contact TOUA's business office for additional information on any programs that are currently being offered.



TOHONO O'ODHAM UTILITY AUTHORITY  
SCHEDULE OF RULES AND REGULATIONS

SECTION VI  
ELECTRIC SERVICE

XXIII. Customer Use of Generators.

Customers utilizing generators for emergency power shall provide a disconnecting means to assure generated power and utility power cannot serve the same load simultaneously. Disconnecting means, such as a double-throw switch (transfer switch), must assure the generator power has no return path to TOUA supplied meters, equipment or wires. Generators SHOULD NOT be connected directly to internal house wiring. Customer generated power represents an extreme danger to TOUA employees working on lines considered to be de-energized.

XXIV. Customers Installing Distributed Generation Systems

- A. Customers installing a Distributed Generation (DG) system must complete an application for Interconnection to TOUA's electric grid. Customer must submit to TOUA drawings, electrical plans and lists of equipment to be installed on site.
- B. DG systems must pass an inspection by TOUA personnel. Customer must sign an Interconnection Agreement upon commissioning of DG system.
- C. TOUA reserves the right to disconnect DG systems if it is deemed unsafe to TOUA personnel or the public.
- D. Specifications and requirements for interconnecting DG systems will be furnished by TOUA on request and are included in Section XI – Special Programs of the Rules and Regulations for Service