

# Broadband Facts

## Tohono O'odham Utility Authority

250/50 Mbps residential

Fixed Broadband Consumer Disclosure

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|----------------------|-----------------|
| <b>Monthly Price</b> | <b>\$130.00</b> |
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This monthly price is an introductory rate No  
No contract required

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### Additional Charges & Terms

|                        |          |
|------------------------|----------|
| Provider Monthly Fees  |          |
| Number listing         | \$ .60   |
| Managed services       | \$ 5.00  |
| One-Time Purchase Fees |          |
| Installation           | \$ 35.00 |
| Early Termination Fee  | N/A      |
| Federal Taxes          | varies   |

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### Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like, phone, and wireless service, and use of your own equipment like modems and routers.

<https://www.toua.net>

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### Speeds Provided with Plan

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|------------------------|----------|
| Typical Download Speed | 250 Mbps |
| Typical Upload Speed   | 50 Mbps  |
| Typical Latency        | 5ms      |

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### Data Included with Monthly Price

Unlimited data

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### Network Management Policy

<https://toua.net/wp-content/uploads/2023/03/Network-Transparency-Stmt.pdf>

### Privacy Policy

<https://toua.net/contact-tucson-utilities/privacy-policy/>

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### Customer Support

Phone: (520) 383-5800

Website: <https://www.toua.net>

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Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://www.fcc.gov/consumer)

Unique Plan Identifier: F0001601996RESIDENTIA25050