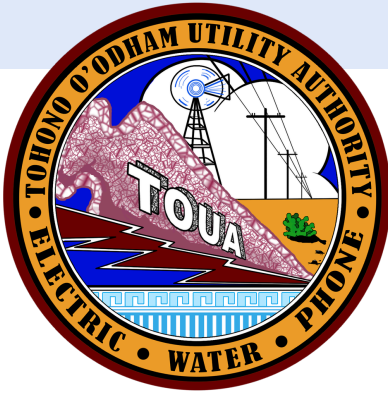




T-CIPKAN

TOHONO O'ODHAM UTILITY AUTHORITY



ANNOUNCING TOUA'S NEWSLETTER

S-ke:g taş wesij 'em wui. Good day to everyone. It is with great pleasure to announce TOUA's T-Cipkan (Our Work) newsletter. This publication will provide relevant information to our customers and update you on projects and upcoming activities. Including some fun facts.

FUN FACT: Did you know TOUA is an electric distribution company? TOUA maintains 800 miles of electric lines to bring power to your homes and businesses. It's our business to keep the lights on.

ELDER SUBSIDY QUALIFICATION AT 55

TOUA's Elder Subsidy program has a new age qualification at 55 years of age.

If you are head of household, a tribal member and 55 years of age you qualify for the Elder Subsidy Program. When you qualify, TOUA will pay a portion of your water/wastewater, electric, telephone and propane bill each month. We do not ask for income information.

If you have any questions, you may contact Kathleen Vance at (520) 383-5859.

TOUA's Low-Income and Elder Subsidy Programs are funded through Gaming revenues from the Nation. For FY 2027, 100% of the allocation provided by the Tohono O'odham Nation goes to pay our qualifying customers bills, beginning with water & wastewater, electric, telephone and propane.



TOUA'S GENERAL MANAGER KRISTAN JOHNSON

In June of 2025 the TOUA Management Board of Directors selected Kristan Johnson as General Manager to oversee all operations at TOUA.

TOUA was created 56 years ago by the Tohono O'odham Nation, making it one of the first Tribal Nations to provide utility service to its citizens. TOUA now provides electric, water & wastewater, propane, telephone, Internet/broadband & cellular services to its customers.

Previously, Ms. Johnson served as TOUA's Telephone Operations Manager and was instrumental in building the fiber network throughout the Nation by successfully obtaining competitive grant funding for these projects.

Today TOUA's workforce is 95% tribal citizens, including Ms. Johnson. With her extensive experience, Ms Johnson is committed to educating and enriching our employees, customers and stakeholders.

PROPANE SEASON

As cooler weather approaches, our propane customers must be aware of their usage. Make sure that propane is ordered in a timely manner. For existing customers, keep an eye on your propane gauge and call in to schedule a delivery when your tank reaches 30%, **no less than 20%**. Please call at least 24-48 hours before your scheduled delivery day. You may refer to our website to see the propane delivery schedule or call our propane staff at (520) 383-2236. They will be able to answer any questions you may have.

For new customers, please call our office or visit our website at www.toua.net to obtain information on propane and fees associated with this service.



EZ PAY For your convenience, TOUA has made it possible to pay your bill quick and easy on our website. You may register with the SmartHub portal. Or just click the \$ Pay a Bill feature on the website. You can pay water, wastewater, electric, , propane, telephone and cellular through those methods. **Another option is the automated pay feature that will pay only electric, water and propane through the phone. The number is 1-855-940-3858.**