



# TOHONO O'ODHAM UTILITY AUTHORITY

ANNUAL REPORT FY25



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**Harriet Toro, Chairwoman**



**Tom Jones, Vice Chairman**



**Woodee Manuel, Treasurer**



**Si:al Thonolig, Secretary**



**Theresa Bourne, Director**



**Mark Stratton, Director**



**John Francis, Director**

To the Chairman of the Tohono O'odham Nation and  
The Members of the Tohono O'odham Legislative Council

The Tohono O'odham Utility Authority submits this annual report featuring the operational and financial for activity for FY25. In addition to the condensed financial statistics and independent auditors report, this report includes the operations and financial reports by division.

The Management Board and the Authority diligently work to fulfill the purposes for which the Authority was established, as defined in the Second Restated Plan of Operation. The mission of the Authority is to provide safe and reliable public utility, communications and other related services and products to give our customers the opportunity to enhance their quality of life. We practice prudent fiscal responsibility, to provide the lowest possible cost and educate our customers in the proper, efficient and economical use of our services.

The Authority posted a combined net income of \$1,438,854. The calculation of the net income includes the Depreciation on contributed assets. Retail rates are not set to recover this expense on contributed assets to keep retail rates as low as possible. When you exclude the depreciation expense on contributed assets, the Authority posted a net income of 3,020,147. This is reinvested in the Authority to provide the best reliable and economical service for our members.

The Authority continues to provide technical and professional training to its employees to keep pace with the changing business environment that is being driven by advances in technology and changes in federal regulations.

The Authority strives to improve service reliability while minimizing the impact on retail service rates. We accomplish this by continuing to evaluate and implement new technology that will help improve operating efficiencies and service reliability. The Authority continues to search for grant funding opportunities to fund the continuing efforts to finish the buildout of broadband, water and wastewater systems to serve the Nation and tribal members.

We trust that you will find the contents of the report both interesting and informative.

Respectfully Submitted,



Harriet Toro

Chairwoman, Management Board



## SUMMARY REPORT

During FY2025, we experienced an increase in revenue in Electric, Water, and Cellular sales and a decrease in sales revenue in Wastewater, Telephone, and Propane compared to FY2024. The Year at a Glance table highlights the changes in key operational and financial data, broken down by department.

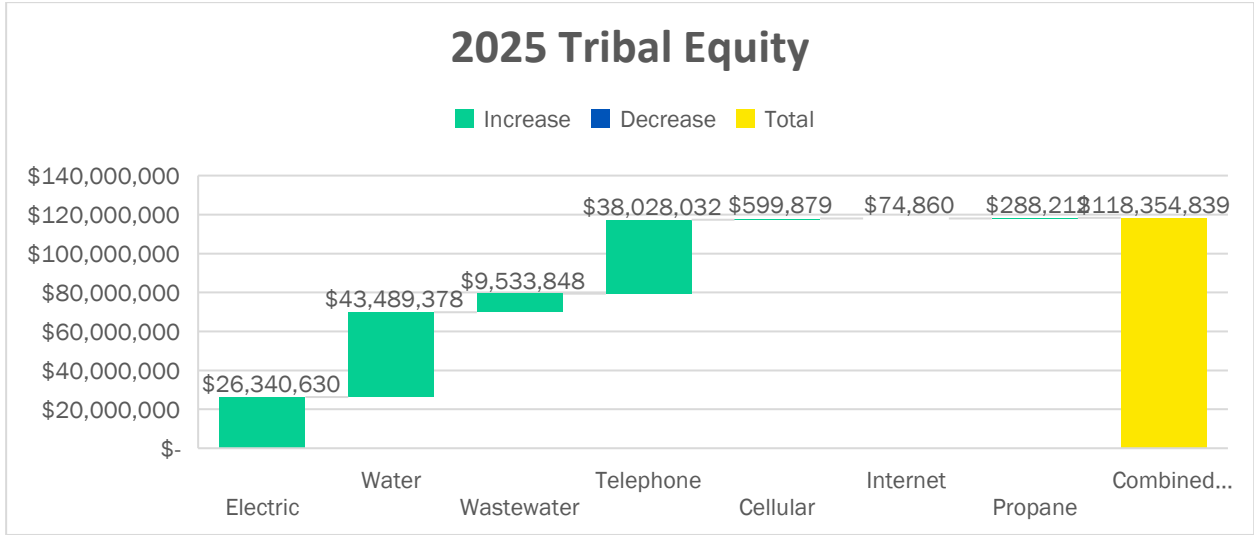
Electric sales, in kWh, increased by 0.7%, while Water sales, in gallons, also decreased by 2.6%. Wastewater decreased by 0.4%. The average monthly electric consumption for residential customers was 886 kWh and 5,887 gallons was the average monthly water consumption. Telephone and Cellular department experienced a decrease in the customer base, while Internet customer base remains the same.

The Authority invested \$7.5 million in utility plant expansion and replacement projects. The investments were in response to customer requests for service and as part of the ongoing efforts to provide safe and reliable service. The Electric department invested \$1.4 million in infrastructure projects. The Water and Wastewater department infrastructure projects totaled \$300,000. The Telephone department invested \$5.8 million to upgrade communications facilities. In addition to the utility plant investments, the Authority invested \$300,000 to upgrade property assets and for equipment replacements.

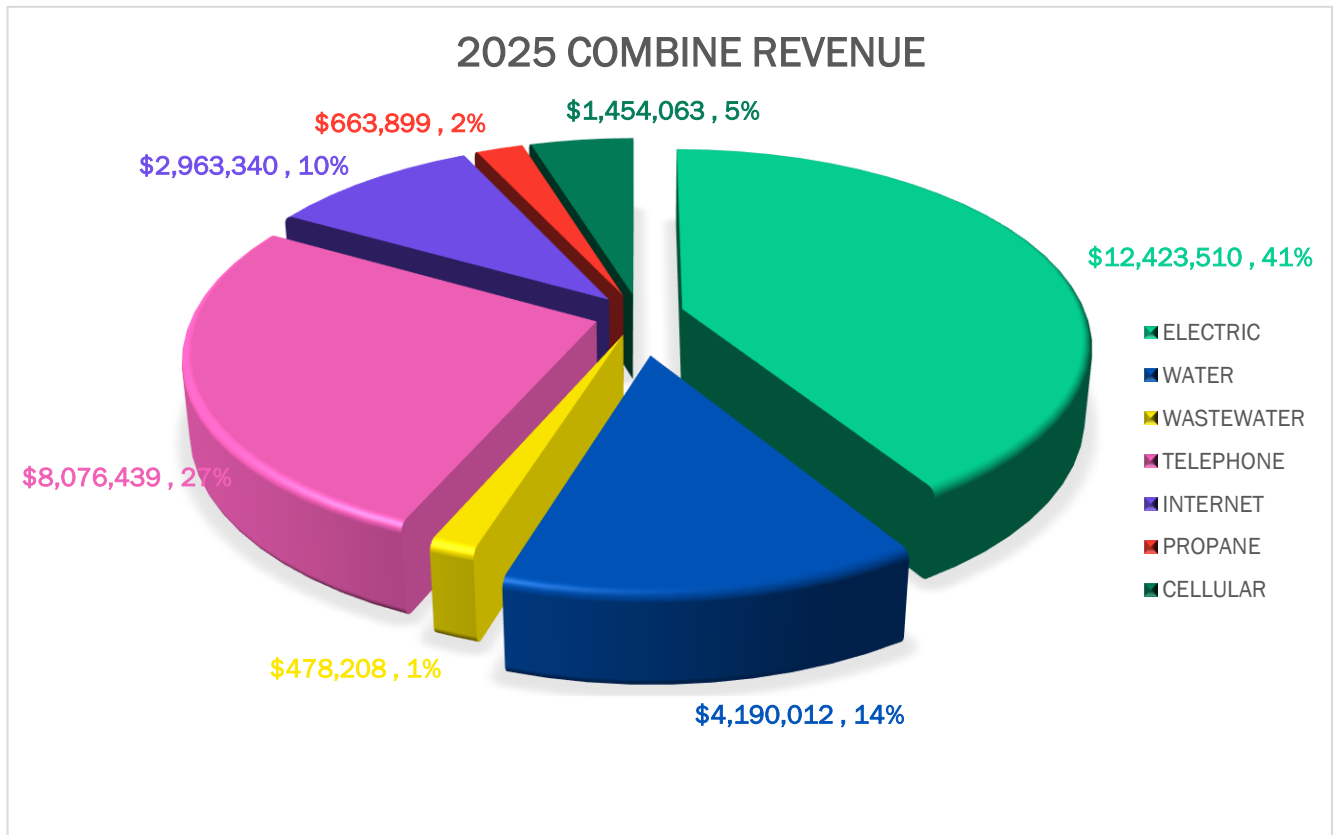
With the capital investments made during FY2025, the Authority has combined in utility plant in service, other property and equipment assets that grew in value more than \$210.5 million. The following table provides a breakdown of the plant assets by department:

	<b>Acquired</b>	<b>Contributed</b>	<b>Total</b>
<b>Electric</b>	\$ 50,624,864		\$ 50,624,864
<b>Water</b>	\$ 12,025,975	\$ 59,241,883	\$ 71,267,858
<b>Wastewater</b>	\$ 394,990	\$ 16,968,116	\$ 17,363,106
<b>Telephone</b>	\$ 65,446,411		\$ 65,446,411
<b>Cellular</b>	\$ 31,575		\$ 31,575
<b>Internet</b>	\$ 5,293,651		\$ 5,293,651
<b>Propane</b>	\$ 552,307		\$ 552,307
	<b>\$ 134,369,773</b>	<b>\$ 76,209,999</b>	<b>\$ 210,579,772</b>

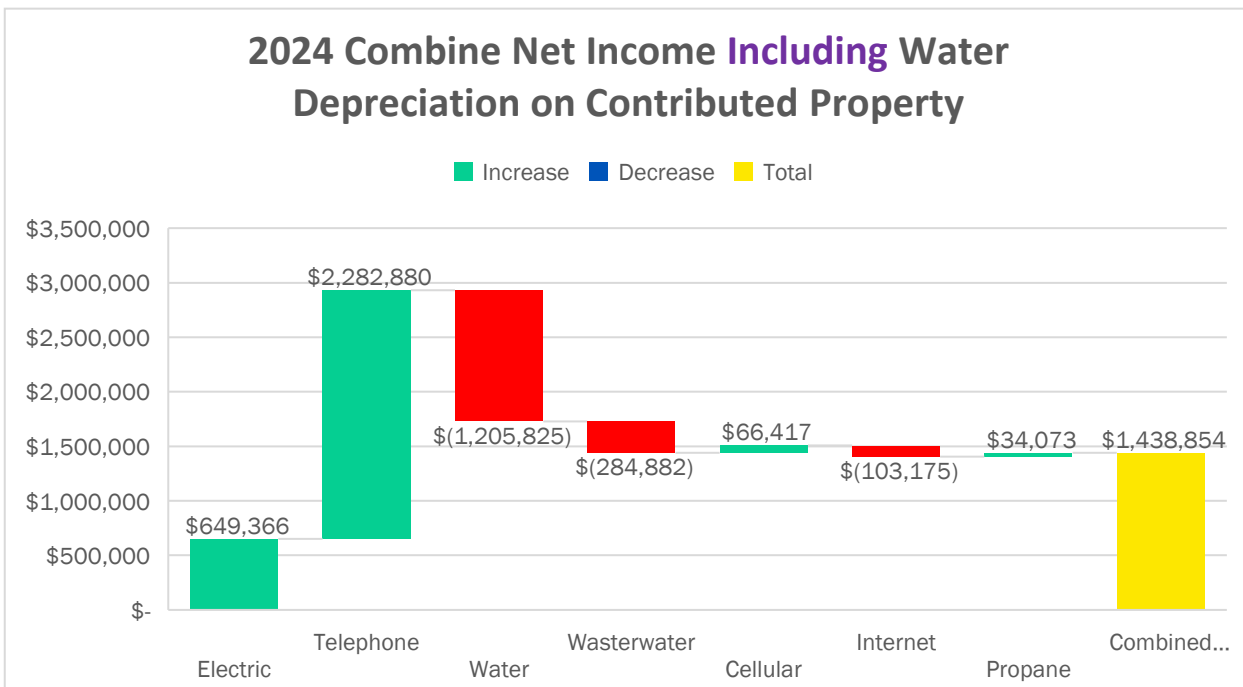
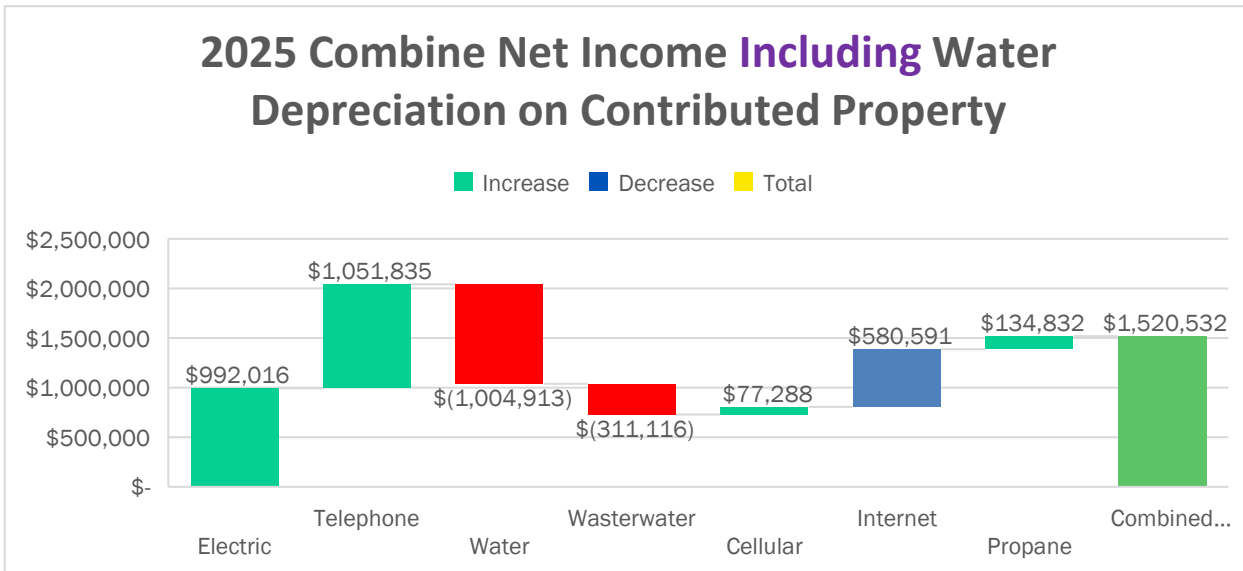
At year-end, the Authority had \$8.4 million in outstanding long-term debt, including current maturities and was current on all debt obligations. The combined Tribal Equity was \$118.3 million. The following chart provides each division's contribution to the total Tribal Equity



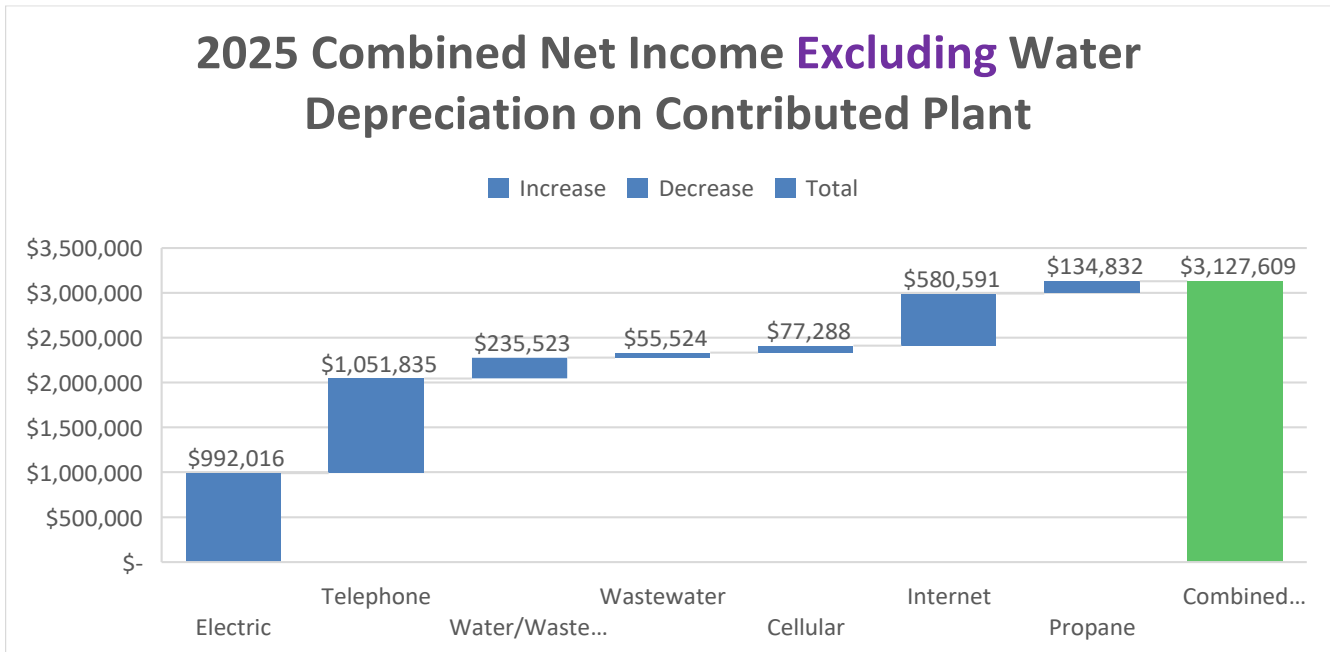
For the year, the Authority had combined revenues totaling \$30,249,470. The following chart provides a visual breakdown of revenue by department.



After deducting operating and maintenance expenses, the Authority posted a combined net income for FY2025, in the amount of \$1,520,532. The following two charts provide a comparison of net income/loss by department for FY 2025 and FY 2024. Both charts include the impact on net income/loss when depreciation expense on contributed plant is included in the calculation. The Authority does not recover the depreciation expense on contributed plant through the retail water rates used to bill customers. While this practice artificially keeps the retail water rates lower, it creates a situation where retail water rates do not generate sufficient revenue for the replacement of the assets in the future. As the following graphs show, in both FY 2025 and FY 2024 the water & wastewater department posted a net loss.



When depreciation on contributed plant is removed from the net income calculation, the combined income for FY2025 was \$3,127,609



During the year, the average number of full-time employees was 111. The Authority continues its commitment to enhance the value of its employees through apprenticeship programs and other job-related training programs. The rapidly changing technology and business environments require that a continuing effort be made to keep up to date with the most current information and technologies. With a base of skilled and dedicated professional staff, the Authority moves into the future with the resources necessary to deliver reliable utility services to the Nation, at the lowest feasible cost.

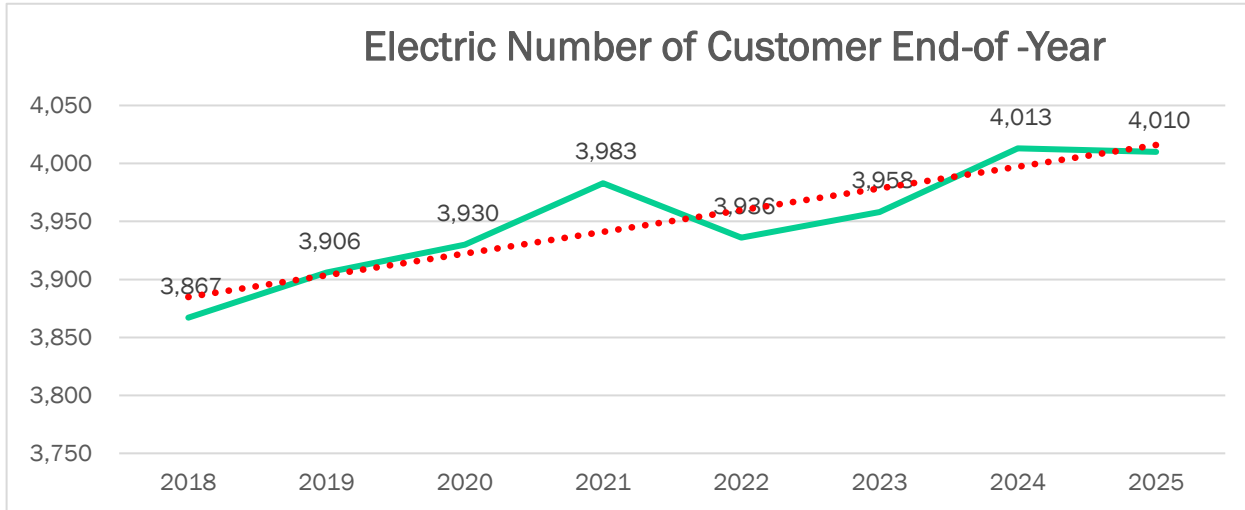
## TOUA YEAR AT A GLANCE

	2024	2025	2024 vs 2025 % Increase (Decrease)
<b>Combine Financial Results</b>			
Operating Revenues	\$ 29,919,071	\$ 30,255,420	1.1%
Operating Expenses	\$ 28,937,373	\$ 29,423,792	1.7%
Net Income (With Contributed Depreciation)	\$ 1,438,850	\$ 1,501,448	4.4%
Utility Plant Replacement & Additions	\$ 4,413,878	\$ 10,204,828	131.2%
General Plant Replacements & Additions	\$ 619,687	\$ 1,123,847	81.4%
<b>Operating Results</b>			
<b>Electric Division</b>			
Total Kilowatt-hour sales	90,584,368	91,230,512	0.7%
Peak Load (Kilowatts)			
Residential Kilowatt-Hours (KWh) Sales	33,902,581	34,618,398	2.1%
Percent Residential Sales to Total Sales	37.4%	37.9%	1.4%
Average Residential Monthly Use (KWh peak month)	867	885	2.1%
Number of Customers (year-end)	4,013	4,010	-0.1%
Total Operating revenues	\$ 11,674,810	\$ 12,423,510	6.4%
Customer A/R 30 Days and Greater Past due	\$ 201,981	\$ 151,616	-24.9%
Customer A/R 60 Days and Greater Past due	\$ 84,730	\$ 22,459	-73.5%
Customer A/R 90 Days and Greater Past due	\$ 185,231	\$ 105,256	-43.2%
Payment Arrangements (Customers)	3,734	331	-91.1%
<b>Water Division</b>			
Total Water Sales (gallons)	280,926,098	273,726,899	-2.6%
Residential Water Sales (gallons)	206,718,237	210,942,043	2.0%
Percent Residential Sales to Total Sales	73.6%	77.1%	4.7%
Average Residential Monthly Use (gallons)	5,751	5,887	2.4%
Number of Customers (year-end)	3,359	3,353	-0.2%
Total Operating Revenue	\$ 3,973,191	\$ 4,190,012	5.5%
Customer A/R 30 Days and Greater Past due	\$ 62,077	\$ 51,201	-17.5%
Customer A/R 60 Days and Greater Past due	\$ 17,062	\$ 9,667	-43.3%
Customer A/R 90 Days and Greater Past due	\$ 57,899	\$ 41,902	-27.6%
<b>Wastewater Division</b>			
Total Wastewater Sales (gallons)	147,639,661	141,796,193	-4.0%
Residential Wastewater Sales (gallons)	106,544,490	107,532,682	0.9%
Percent Residential Sales to Total Sales	72.2%	75.8%	5.1%
Average Residential Monthly Use (gallons)	5,017	5,068	1.0%
Number of Customers (year-end)	1,948	1,940	-0.4%
Total Operating Revenue	\$ 517,243	\$ 478,208	-7.5%
Customer A/R 30 Days and Greater Past due	\$ 6,339	\$ 4,463	-29.6%
Customer A/R 60 Days and Greater Past due	\$ 1,507	\$ 701	-53.5%
Customer A/R 90 Days and Greater Past due	\$ 4,244	\$ 1,326	-68.8%

	2024	2025	2024 vs 2025 % Increase (Decrease)
<b>Propane Division</b>			
Number of Customer (year-end)	730	711	-2.6%
Propane sales (gallons)	167,517	163,416	-2.4%
Total Operating Revenues	\$ 677,831	\$ 663,899	-2.1%
Customer A/R 30 Days and Greater Past due	\$ 2,309	\$ 4,629	100.5%
Customer A/R 60 Days and Greater Past due	\$ 2,040	\$ 1,684	-17.4%
Customer A/R 90 Days and Greater Past due	\$ 11,028	\$ 3,975	-64.0%
<b>Telephone Division</b>			
<b>Number of Customers (year-end)</b>	3,451	1,844	-46.6%
Number of Access Lines (year-end)	3,439	3,439	0.0%
Total Operating Revenues	\$ 8,954,720	\$ 8,076,439	-9.8%
Universal Service Fund Support	\$ 4,727,833	\$ 4,727,833	0.0%
USF Support as Percent of Total Operating Revenues	52.8%	58.5%	10.9%
Lifeline Customers (year-end)	264	246	-6.8%
Customer A/R 30 Days and Greater Past due	\$ 48,742	\$ 37,490	-23.1%
Customer A/R 60 Days and Greater Past due	\$ 15,667	\$ 12,047	-23.1%
Customer A/R 90 Days and Greater Past due	\$ 198,664	\$ 176,800	-11.0%
Payment Arrangements (Customers)	1,499	1,424	-5.0%
<b>Internet Division</b>			
Number of DSL Customers (year-end)	1,297	1,297	0.0%
Number of Ethernet Customers (year-end)	65	66	1.5%
Total Operating Revenues	\$ 2,774,655	\$ 2,963,340	6.8%
Customer A/R 30 Days and Greater Past due	\$ 35,755	\$ 35,755	0.0%
Customer A/R 60 Days and Greater Past due	\$ 11,476	\$ 11,476	0.0%
Customer A/R 90 Days and Greater Past due	\$ 74,271	\$ 74,271	0.0%
<b>Cellular Division</b>			
<b>Number of Customers (year-end)</b>	1,634	1,571	-3.9%
Total Operating Revenues	\$ 1,392,621	\$ 1,454,063	4.4%
Customer A/R 30 Days and Greater Past due	\$ 15,953	\$ 15,646	-1.9%
Customer A/R 60 Days and Greater Past due	\$ 3,631	\$ 3,334	-8.2%
Customer A/R 90 Days and Greater Past due	\$ 16,731	\$ 12,581	-24.8%
Payment Arrangements (Customers)	740	679	-8.2%
<b>Gaming Subsidy</b>			
Number of Elder Participants	1,025	678	-33.9%
Number of Low Income Participants	513	348	-32.2%
Average Monthly Subsidy	\$ 132.76	\$ 202.93	52.9%

## Electric Department

During FY 2025, the Authority did not experience an increase in the number of customers for electricity, while our operating revenue increased by 6.4%. Total KWH sales increased 2.1% compared to FY 2024. Residential sales accounted for 37.98% of total KWH of sales.



Maintenance activities continued for both the transmission and distribution circuits to address our aging infrastructure. Maintenance activities include inspections, testing, and replacing equipment and pole structures as needed. The area of focus for maintenance was on the 69KV transmission line replacing structures identified high priority and critical. Distribution pole inspections and testing was completed on the three-phase feeder line from TOCC's Main campus east toward San Pedro village to the end of our service territory. In FY 2025, TOUA completed final design and material procurement for the Sells Substation rebuild with construction scheduled to begin Mid-2026. Other construction activities were to address customer-related requests for service including line extensions to new housing subdivisions.

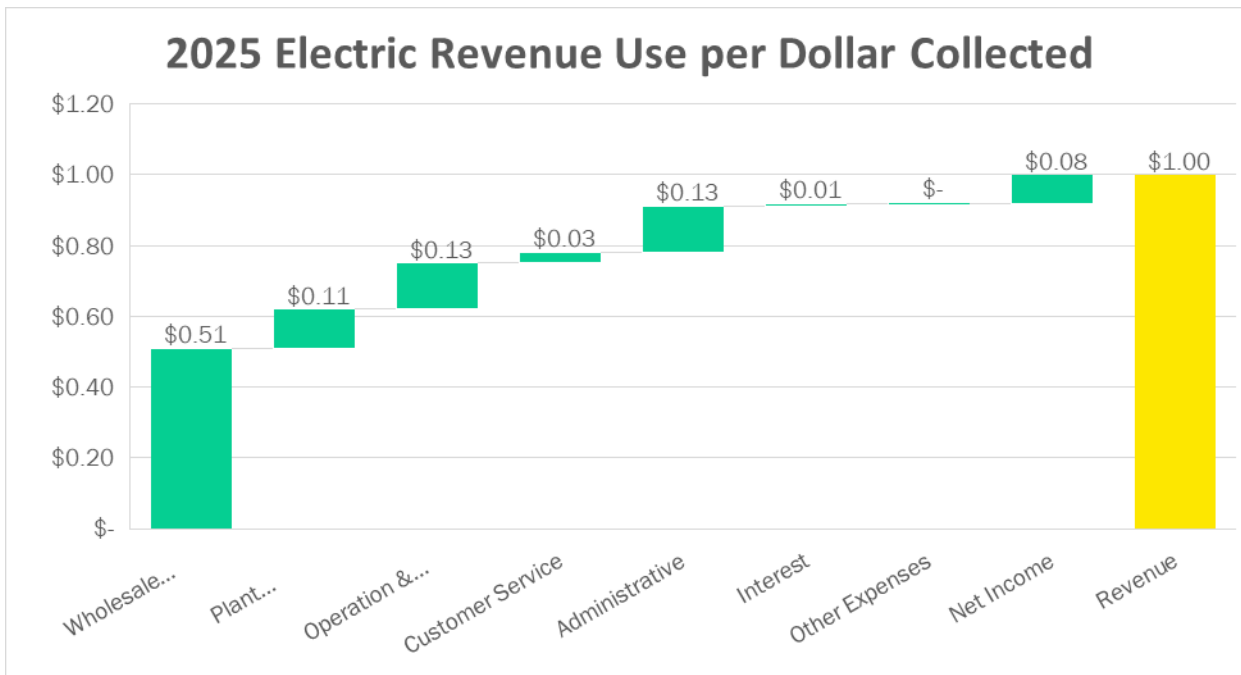
We continue to operate and maintain 58 miles of transmission lines and 713 miles of distribution lines. The electric department closed the year with 4,010 active electric customers.

In FY 2025 the Authority's purchase power portfolio evolved significantly with the addition of a renewable energy contract which provides 16 megawatts (16MW) of solar energy from the Bright Night Box Canyon project located near Florence, Arizona. Operational since June 2025, this renewable resource supplies 60% of our Nation's energy needs. Our portfolio continues to include three hydro generation contracts with Western Area Power Administration and Bureau of Reclamation, which include individual contracts for the Parker Davis Projects, the Salt Lake Area Integrated Projects and the Boulder Canyon Project. Also included in the Authority's portfolio is a natural gas generation contract with Mesquite Generating Station. Both Box Canyon and the Mesquite Station contracts are facilitated through the Authority's membership of the Southwest Public Power Agency (SPPA), a joint action agency. The remainder of the power requirements for the San Xavier District and the Main reservation are power market purchases also facilitated through SPPA. TOUA continues to purchase a small amount of power from TRICO Electric to provide service to the Garcia Strip area.



During the year, the Authority seen a return to normal market prices for power for the majority of FY 2025, in contrast to FY 2024, when we faced historically high market prices. Due to these favorable conditions the Authority was able to credit \$617,572 through the PCA rate on customer electric bills in FY 2025. The amount collected or credited from each customer is dependent on their actual monthly kWh usage.

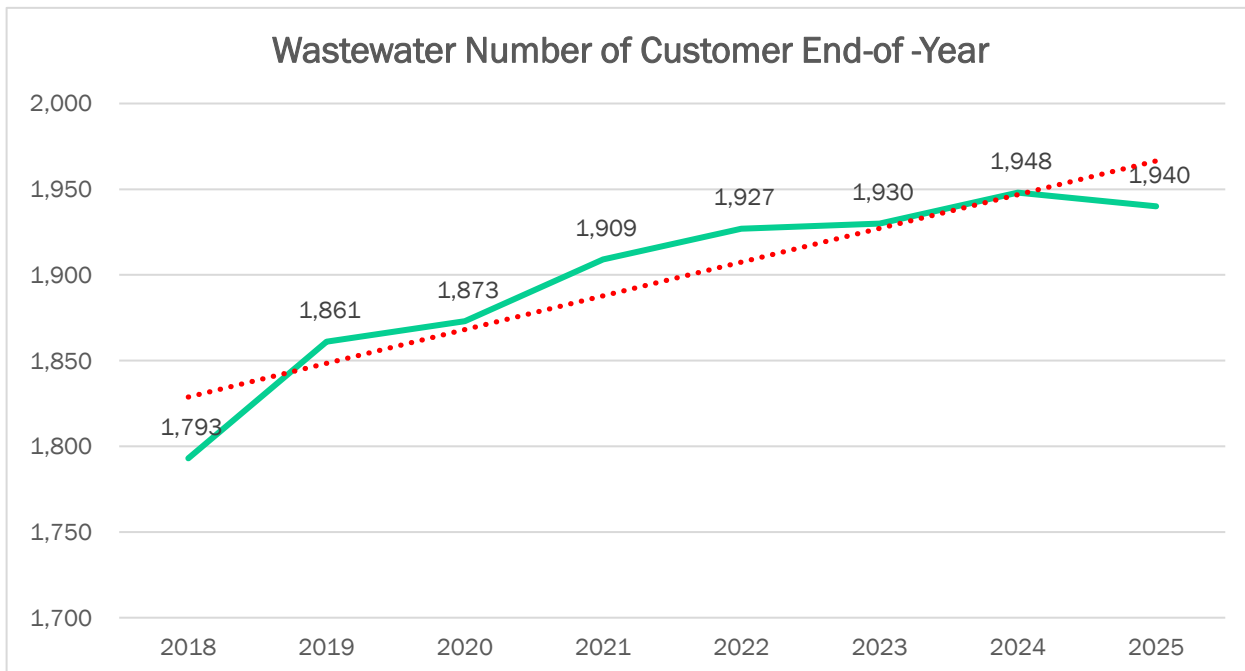
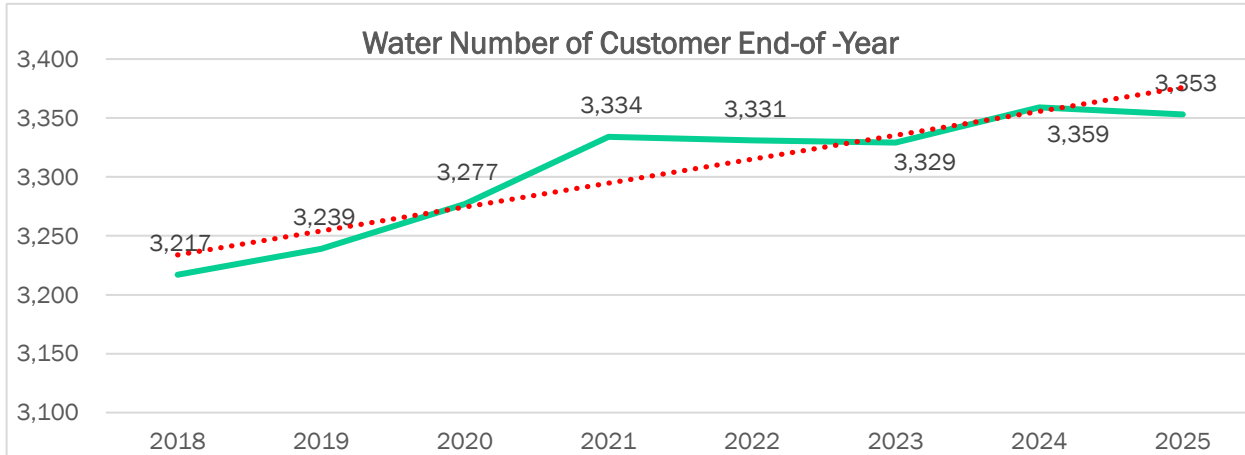
The following graph provides an analysis of how each dollar of Electric department revenue was used to cover the cost of providing service. Close to half of each dollar collected goes to pay purchase power expense. Only \$0.06 of every dollar of revenue collected contributed to this year's net income. The Authority uses net income to service debt and to funding electric plant upgrades and replacements.



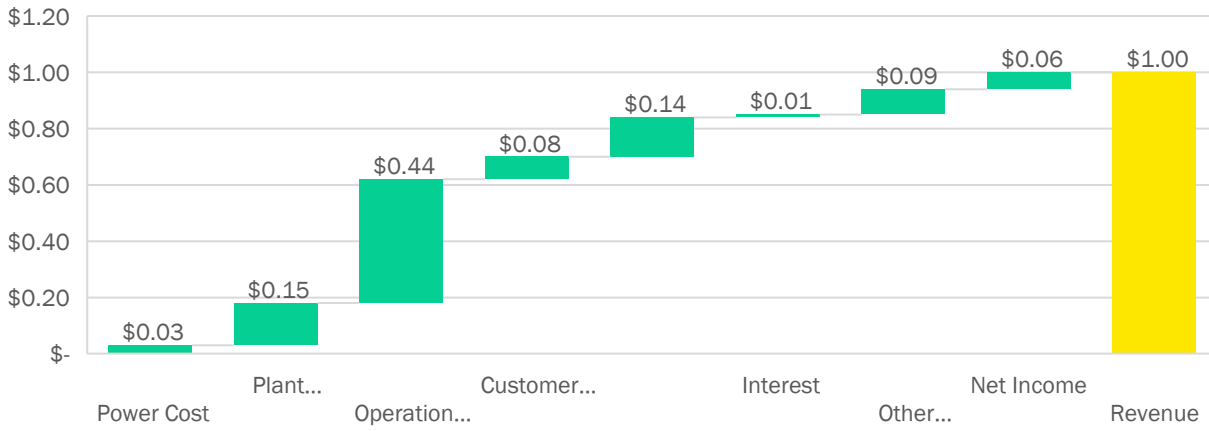
The Electric department consists of four different functions. Operations which employs a total of 13 crew members; 1 Line Superintendent, 6 Journeyman Linemen, and 6 Apprentice Linemen, who continue to operate and maintain the Authority's electric transmission and distribution system. To obtain Journeyman Lineman status an Apprentice Linemen must satisfactorily complete four (4) years of online training courses and complete hands-on field training, under the supervision of a Journeyman Lineman. Currently, our electric administration employs 4, which includes our Staking and Mapping staff, system administrator and an office support staff. Another function of the Electric Department is our Fleet Maintenance Shop which employs 3 Mechanics and a Supervisor.

## Water and Wastewater Department

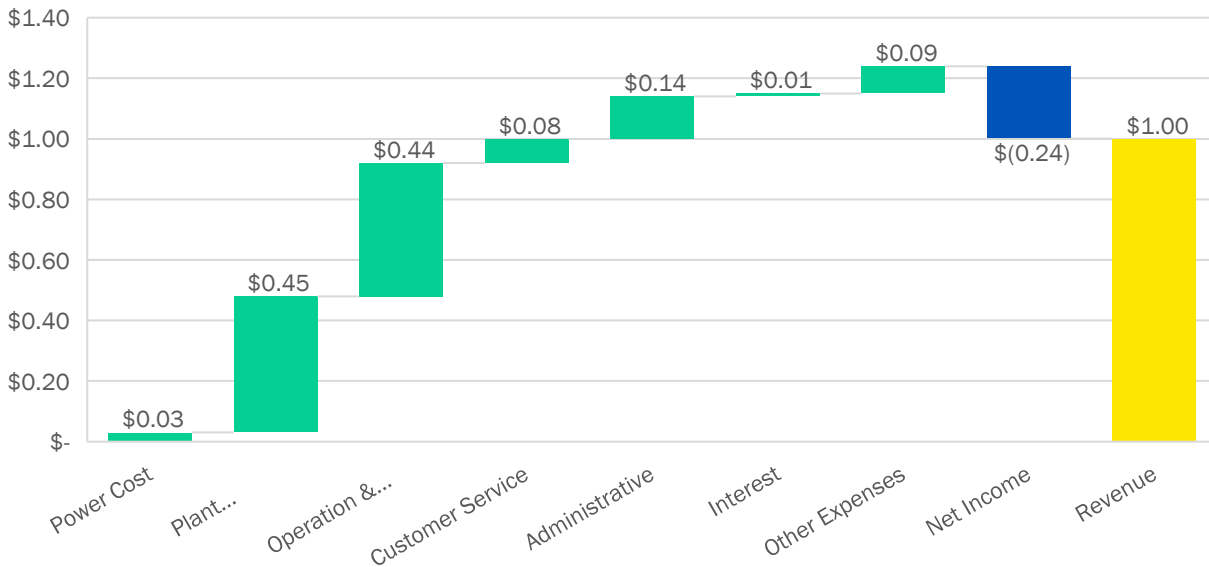
The Authority had a relatively flat year in the number of customers in Water and Wastewater while experiencing a decrease of 2.6% gallons of water and 4.0% of Wastewater compared to FY 2024. Residential sales were 77.06% of all water sales and 75.84% in Wastewater sales. The average water and wastewater for residential customers was 5,887 and 5,068 gallons respectively, corresponding to an increase of 2.36% increase in water and 1.02% increase in wastewater compared to FY 2024.



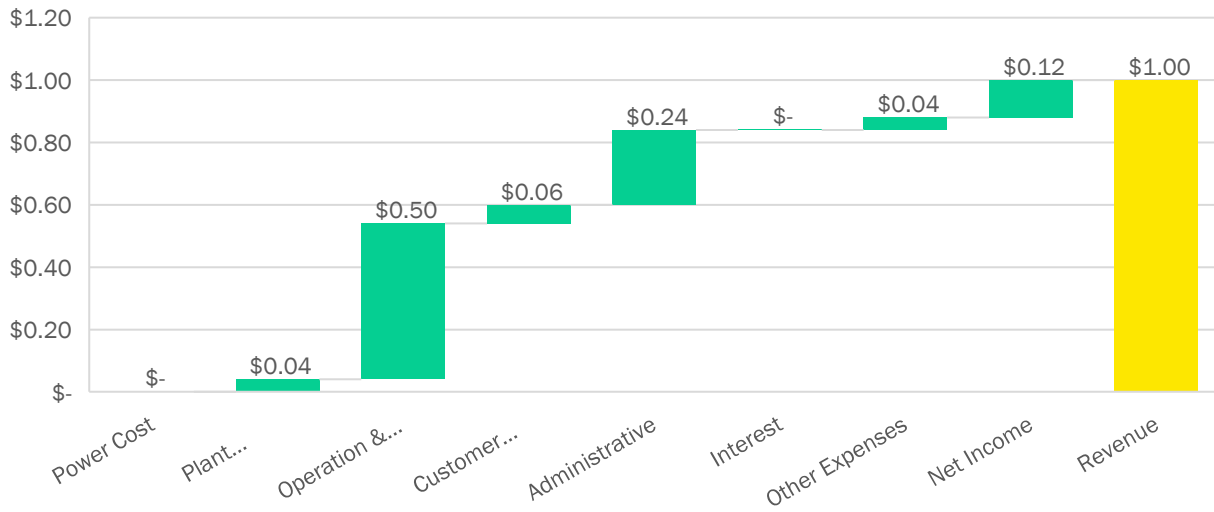
### 2025 Water Revenue Use Per Dollar Collected Excluding Contributed Capital



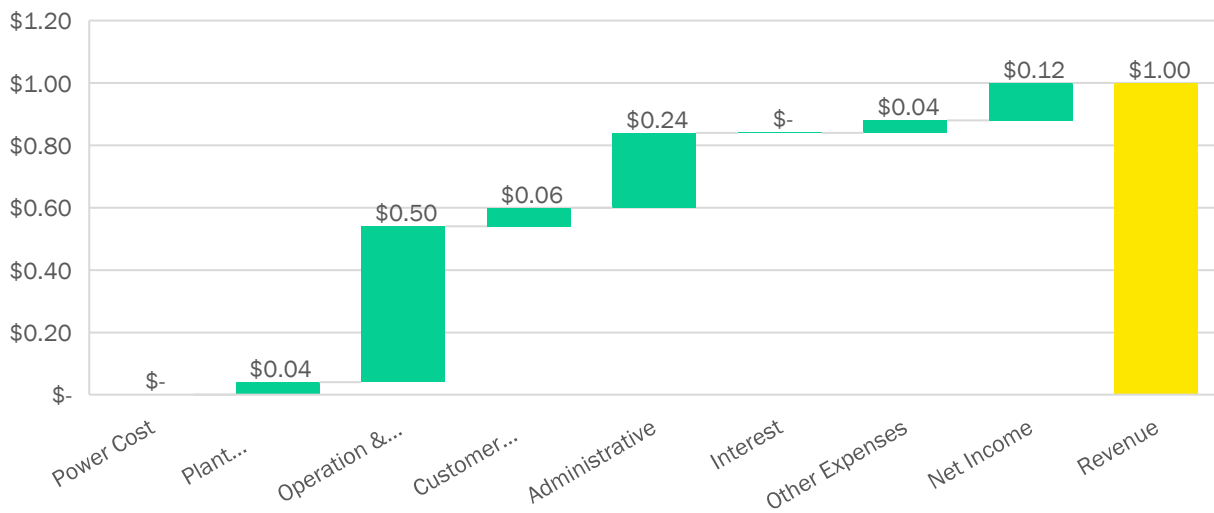
### 2025 Water Revenue Use Per Dollar Collected Including Contributed Capital



### 2025 Wastewater Revenue Use Per Dollar Collected Excluding Contributed Capital



### 2025 Wastewater Revenue Use Per Dollar Collected Excluding Contributed Capital



The following table provides a listing of Water and Wastewater capital projects that were completed during FY 2025.

Project Description	Total Cost
Residential Meter Replacements - AMR (FY 2025)	\$102,947
Water Service Line Replacements –Scattered Sites	\$12,380
Nolic Regionalization – Ph 2 (Booster/Tank/Piping)	\$822,10
Comobabi Watermain Replacement	\$521,735
Chui Chu – Cockleburr Watermain Intertie	\$2,745,919
Archie Hendricks Nursing Home Sewer (TONCA ARPA)	\$1,934,129
Fire Hydrant Replacements – Scattered Locations	\$17,629
Water Valve Replacements – Scattered Locations	\$5,844
Santa Rosa Ranch – Tank Leak Repair	\$6,600

The following capital projects were underway or contracted during FY 2025 and will continue into FY 2026.

Project Description	Total Cost
Backup Generators for Wells at Sells, Vamori, Fresno, Cowlic, and Mountain Village	\$613,082
Elevated Water Tank – Santa Rosa Day School (ARPA)	\$1,866,927
Elevated Water Tank – San Simon School (APRA)	\$1,961,822
TOUA Well Rig Purchase (ARPA)	\$316,500
Chui Chu - Whitehorse Pass Watermain Intertie	\$610,065

In addition to the TOUA managed projects listed above, TOUA continues to work closely on a with Tohono O’odham Ki:Ki Association (TOKA) regarding water and sewer utility planning, design, and construction on numerous scattered and subdivision sites throughout the Nation. These projects are funded and built by TOKA but require significant time and effort from TOUA in planning and oversight of water and wastewater infrastructure.

During FY 2025, the Water department installed six (6) new water services and one (1) new wastewater services for Indian Health Service (IHS) funded scattered sites. Seven (7) septic systems were also contracted out for IHS funded scattered sites.

We operate and maintain seven (7) arsenic treatment plants in the Authority’s service area. We continue to work with IHS on construction plans to intertie additional water systems to further reduce water treatment needs and consolidate water sources and water storage, where

possible, to reduce the operation and maintenance expenses. Every year the Authority expends considerable resources both in labor, operating and maintenance expenses to comply with the Federal Safe Drinking Water Act (SDWA). Over this past year, two (2) water systems were consolidated, thereby reducing the number of Community Water Systems from twenty-nine (29) to twenty-seven (27).

The Authority's Water Department has experienced numerous staff turnovers, we have two (2) certified operators on staff. However, we have five (5) additional experienced staff members who were previously certified operators and these five (5) staff members, along with nine (9) others, will be attending on-site Water Operator Training, followed by Certification Testing. Historically our certified operators received their certifications by participating in either the Inter-Tribal Council of Arizona's training and certification programs, or the Rural Water Association of Arizona's training program and ADEQ testing/certification. Scheduling for those programs has become increasingly challenging. Operator certifications for water systems are divided into sequential levels of proficiency based upon the degree of complexity of the water/wastewater system being operated. The following table provides a list of the number of employees currently certified. The Authority's goal is to have all the Water Department's field operations and water quality personnel registered as certified operators. The upcoming training and testing program is a positive step in that direction.

Type Certification	Level	No. Employees
Water Treatment	Level 1	1
Water Distribution	Level 1	1
Water Distribution	Level 2	1



During FY 2025, the Authority's plumber completed 406 service requests from customers throughout the reservation.

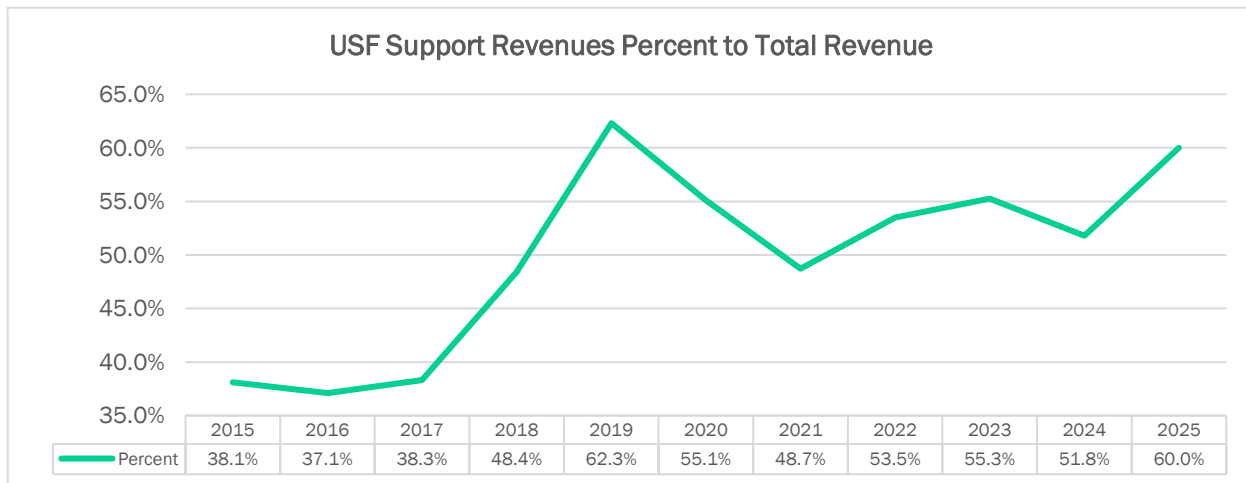
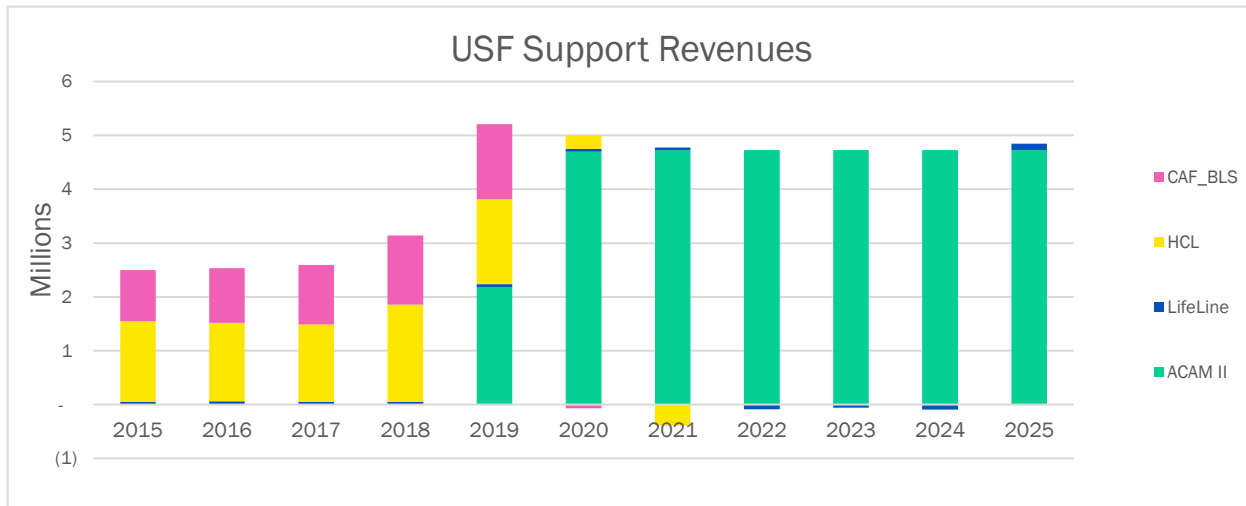
The Authority's staff continues their ongoing work to maintain regulatory SDWA compliance plans for the twenty-seven (27) Community Water Systems throughout the Nation. The compliance plans require scheduled periodic water testing for regulated contaminants. The water testing results are reported in the annual Community Confidence Report (CCR) (also referred to as the Annual Water Quality Report). A separate CCR is produced for each water system so customers can get specific information about the water system that serves them. The CCRs are available to the customers by July, each year. The CCR's can be viewed on the Authority's webpage. Instructions for accessing the CCRs online, along with a contact number to request a mailed copy. This report is sent out annually with the June billing.



Major components in our water and wastewater operations include 56 water wells, 46 water storage tanks, 7 treatment plants, 8 pumping stations, 20 wastewater lagoons and 14 sewage lift stations required to support the community water and wastewater systems that serve the Nation.

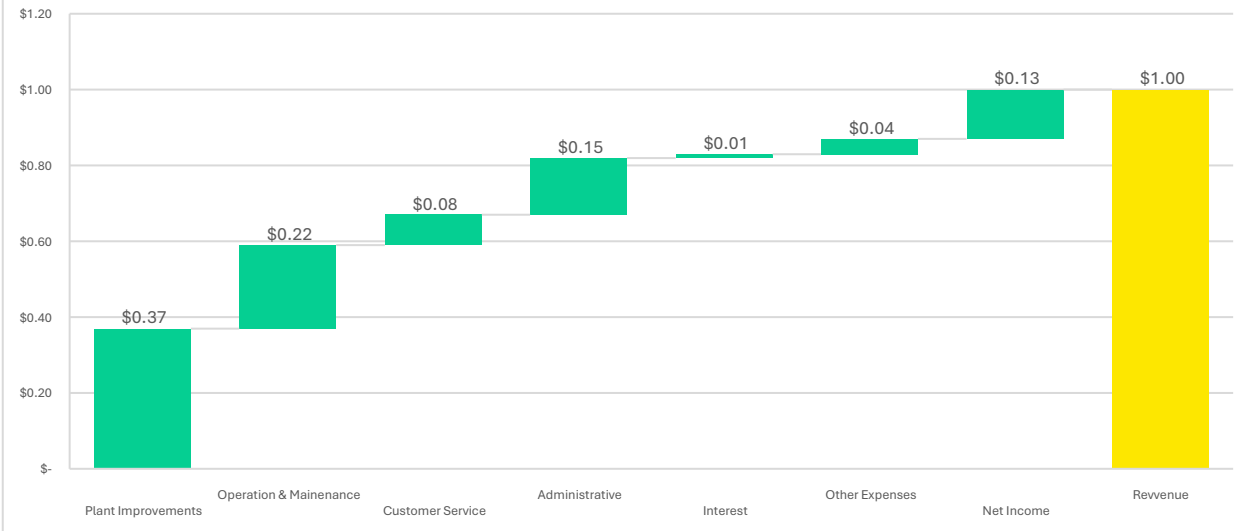
## Telephone Department

The Authority ended the year with a total of 291 customers participating in the Universal Service Fund’s Lifeline program. This program offers financial support to cover Local Service Charges and Subscriber Line charges that total \$30.00 per month for voice service and \$34.25 per month for voice and broadband services. The number of participants has increased by 27 members from 264 at the end of FY2024. Staff continue to promote the program and work to get as many customers qualified as possible.



The following graph provides an analysis of how each dollar of revenue the Telephone department received is used to cover operating and maintenance expenses. For every dollar of revenue, after paying expense, \$0.13 was left to contribute to the year’s net income. The net income was used to service debt, funding plant up-grades and replacements and to meet the buildout requirements of the ACAM-II ten-year commitment.

### 2025 Telephone Revenue Use Per Dollar Collected



The Telephone Department capitalized on many grant opportunities throughout 2025. Partnering with the Tohono O'odham Nation, San Xavier District, and local businesses the deployment of infrastructure with the use of funds from the American Rescue Plan Act (ARPA), National Tribal Information Association Tribal Broadband Connectivity Program grant (TBCP), RUS Reconnect 3 and Arizona Broadband Deployment Grant (ABDG) was on the top of the list of things to do coming into the year.

In FY2025, the Telephone Department completed five (5) Fiber-to-the-Home projects as part of the Arizona Broadband Deployment (ABDG) Grant which was awarded in FY2023. The completion of these final projects fulfilled the Authority's obligation to build under the grant provisions and allowed the delivery of high-speed internet to the following villages:

- Ak Chin and Archie Hendricks Nursing Home Housing and Facilities
- San Pedro
- Queens Well
- Pan Tak
- Fresno Village

Under the RUS Reconnect 3 Comobabi village was completed, the final villages will be completed in FY2026.

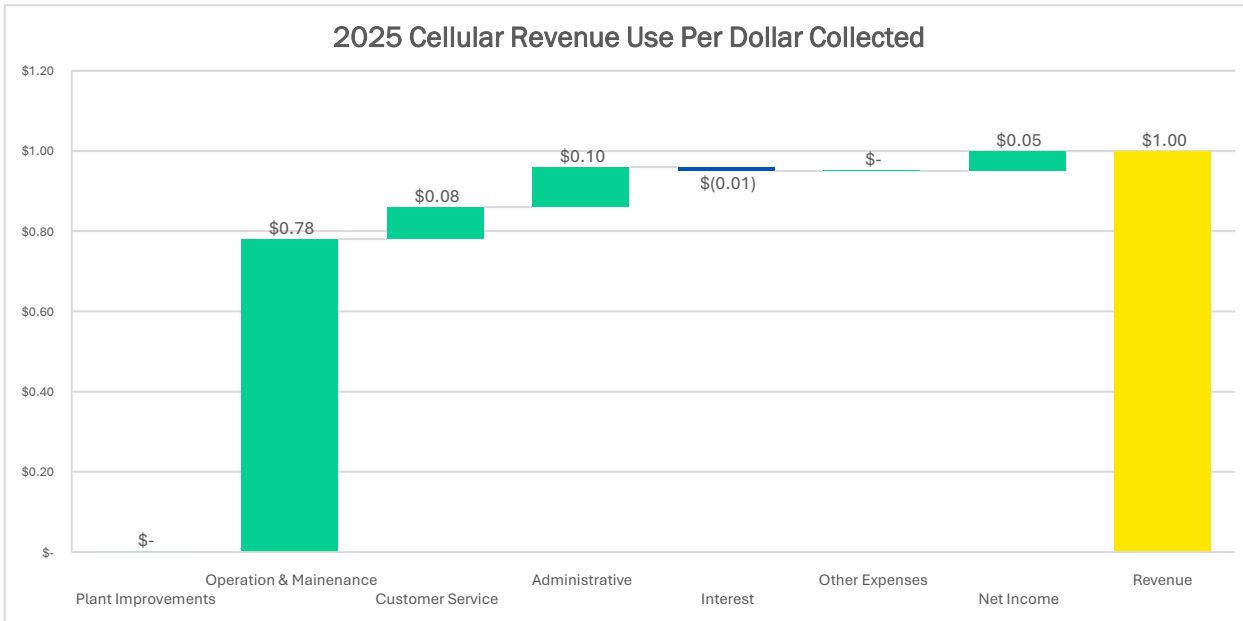
In addition to the completion of these villages, the Telephone Department also completed a fiber route upgrade in the Santa Rosa Exchange. This upgrade of increased fiber capacity will support the continued expansion efforts of Tohono O'odham Ki:Ki Association and Archie Hendricks Skilled Nursing Facility area. Because of the installation of this high-count fiber, the businesses of Gu Achi District Office, Santa Rosa Health Center, Santa Rosa Early Childhood Center, Archie Hendricks Skilled Nursing Facility and other surrounding businesses will have the opportunity to take advantage of enterprise grade broadband speed offerings that were not available before.

The Telephone Department staff prepared for the deployment of broadband services in the villages of San Lucy, Florence village and San Xavier. The Telephone Department Business Office staff went door to door and attended many Nation's district days to distribute information about the service offerings to come. Working in conjunction with the Internet Department to prepare for the new services and partnering with San Xavier District Planning Department, Telephone Department Outside Plant crews constructed four (4) new wireless sites in the San Xavier District that will deploy the new broadband offering to new customers in the community in early 2026. This historic move for TOUA Telephone is a first of its kind and TOUA Telephone Department is proud to and looks forward to offering San Xavier community members better and faster service.



## Cellular Department

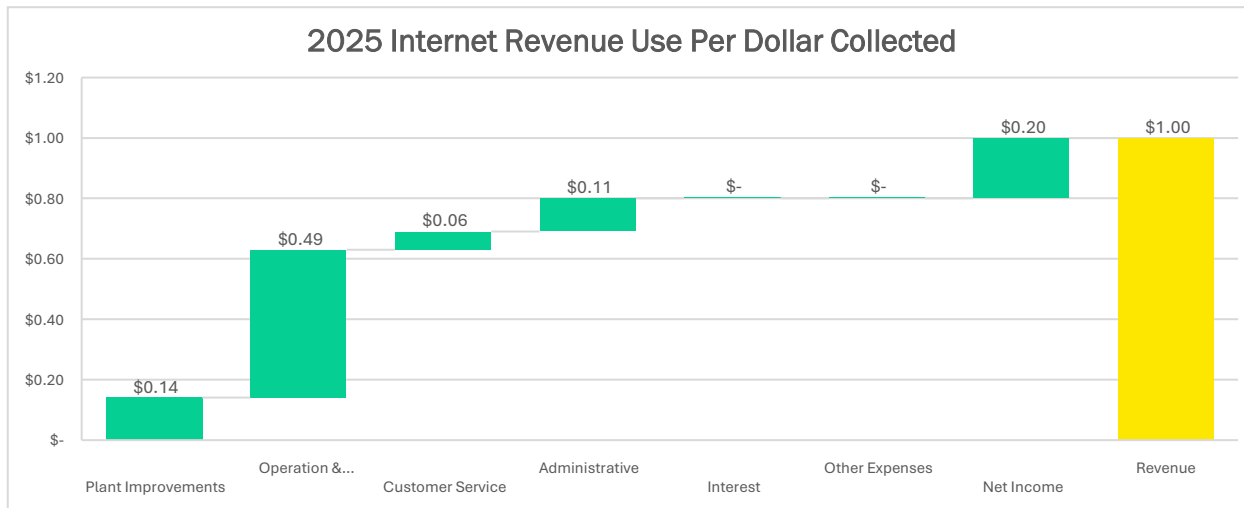
The following graph provides an analysis of how each dollar of revenue the Cellular department received was used to cover operating and maintenance expenses. For every dollar of revenue, after paying expenses, only \$0.05 was left to contribute to the year’s net income.



As a partner of Verizon’s cellular services, we are constantly working to bring TOUA Cellular customers the best possible prices and latest cellular device options. As FY2025 closes, we are currently working with Verizon Wireless on several projects to increase cellular capacity on the reservation and bring improved service to areas that currently suffer from low quality cellular coverage. Our commitment continues to be to our customers and as we move into these upgrade projects, we keep that at the forefront of our purpose.

## Internet Department

The following graph provides an analysis of how each dollar of revenue the Internet division received was used to cover operating and maintenance expenses. For every dollar of revenue, after paying expenses, only \$0.02 was left to contribute to the year's net income.



The Internet Department, with the help of the Telephone Department's Network Operations Center and the Outside Plant, completed the upgrade of their residential and business broadband backhaul network. This improved broadband network will increase bandwidth capacity and availability throughout the main reservation's internet connections and will allow faster download times and improved streaming quality. It will also streamline future upgrade processes by allowing network improvements to be added with minimal to no outage times.

A partnership with San Xavier Planning Department and San Xavier District Office brought a funding opportunity that will allow the Internet Department to begin deployment of broadband services in the San Xavier Community. This was made possible by the American Rescue Plan Act (ARPA), which was funded by the San Xavier District Office. As FY2025 came to a close, construction on four (4) wireless tower sites were near completion and full-service offerings are expected to begin in early 2026. This will allow TOUA Internet Department to extend its serving area into San Xavier District for the first time. The significance of this is to offer San Xavier community residents the same quality of service other residents' experience on the Nation's main reservation footprint.

In FY2025, the Internet Department ended with a total of 1755 Digital Subscriber Lines (DSL). As the Tohono O'odham Kiki Association (TOKA) continues to construct new subdivisions and

home sites, the need for broadband infrastructure grows with it, this is a major contributing factor in the growth of DSL lines over the past year. Additional factors are the completion of Fiber-to-the-Home construction builds, and completion of Community Band Radio Service (CBRS) in villages during the prior fiscal year.

The summary below shows the number of business customers we have subscribed to our Ethernet services:

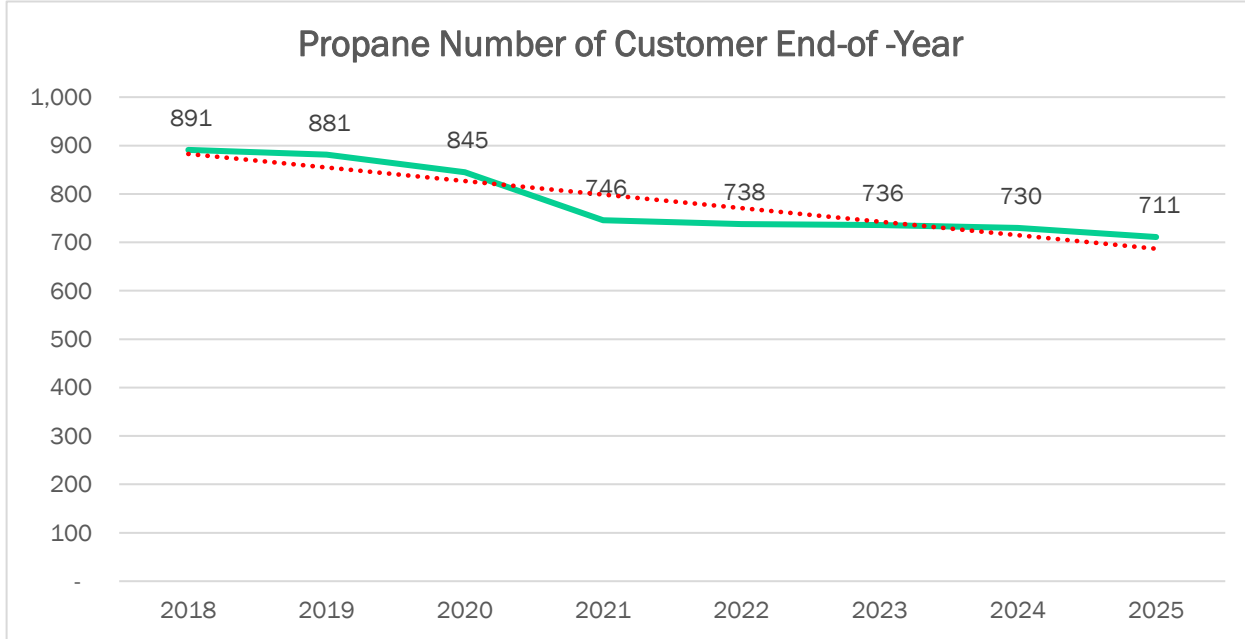
#### Commercial Ethernet Service

2 Mbps	57
5 Mbps	17
10 Mbps	17
20 Mbps	8
50 Mbps	8
100 Mbps	6
250 Mbps	4
500 Mbps	3
1 Gbps	4

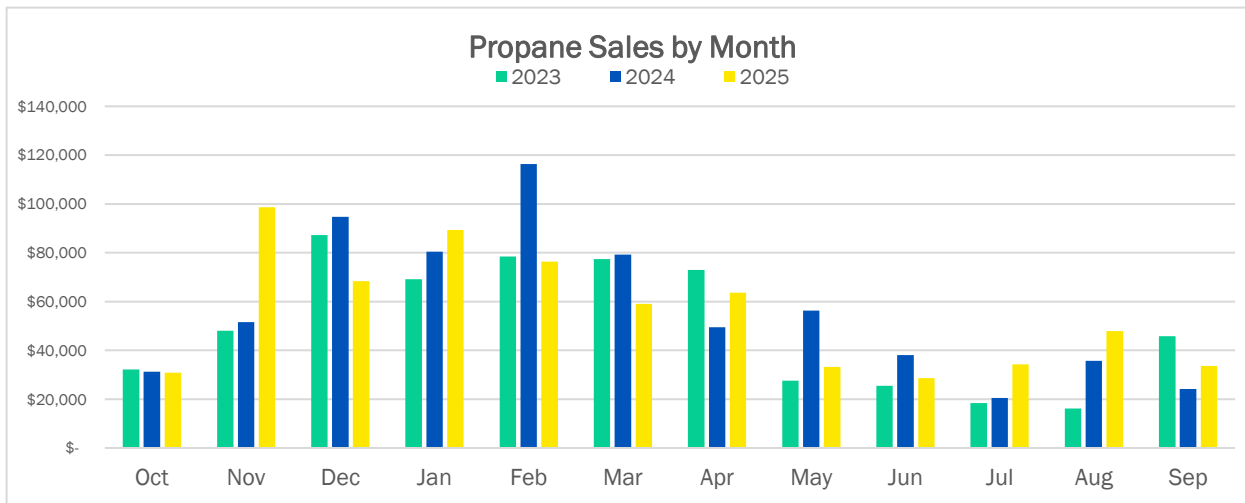


## Propane Department

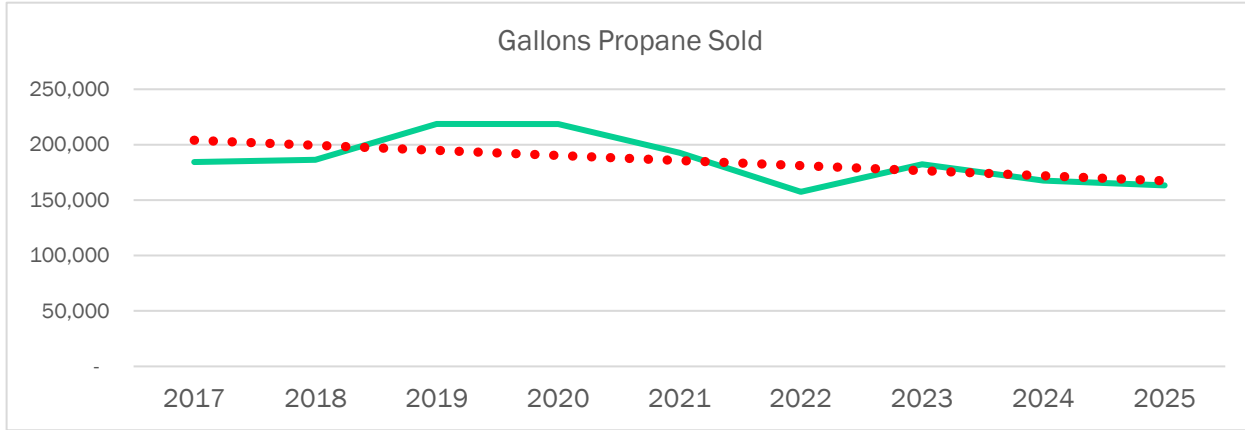
The average number of propane customers was 711 and continues to decline as more customers changed their energy consumption from propane appliances to electric ones. During FY 2025, 82% of the customers were residential and 18% were commercial.



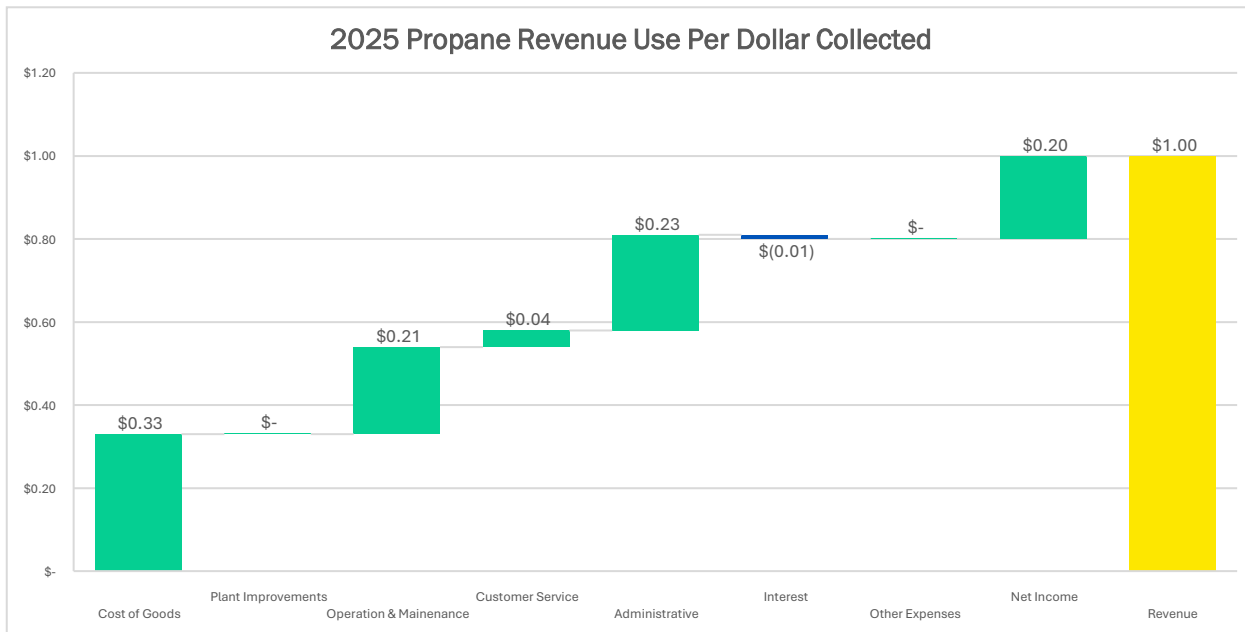
The Authority continues to make annual bulk purchases, to avoid the typical price increases during the winter heating season. Normally the bulk purchase is made during the summer months when propane prices per gallon are lower. Our supplier stores the annual propane purchase and makes deliveries as requested. There was a small increase per gallon for the 2025 bulk purchase. The retail rate for propane remains at \$4.00 per gallon since April 2023. The following graph provides a comparison of monthly trends in propane sales for the last three (3) years. Sales of propane continue to peak during the winter months.



The following graph shows annual propane sales are trending downward over the past nine years.



The following graph provides an analysis of how each dollar of revenue the Propane department received was used to cover operating and maintenance expenses.



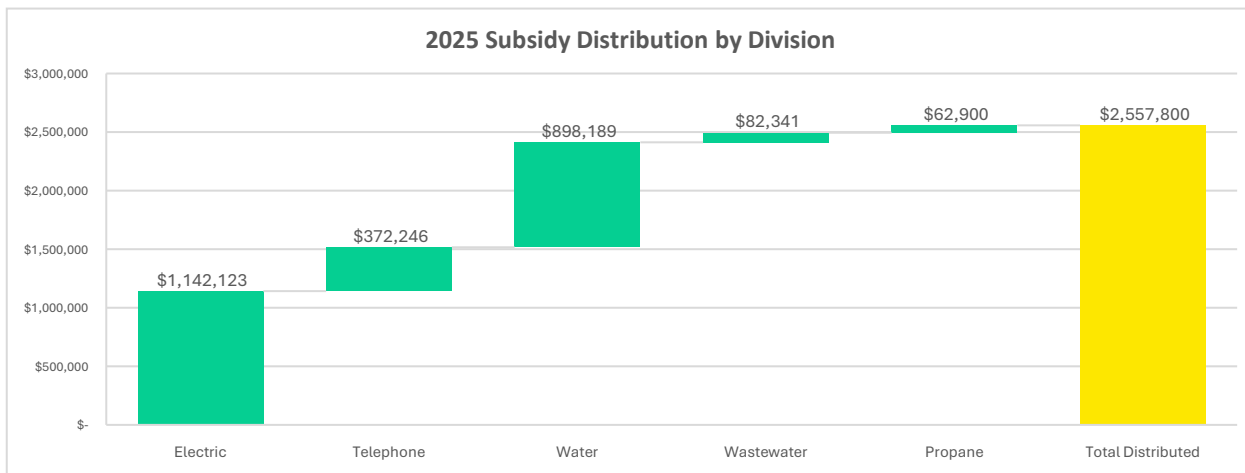
The Propane department continues to employ a full-time staff of three (3) employees, however one of the driver's positions was vacant for the last 4 months of FY 2025. Additional support is provided by other Authority personnel as needed. We maintain two aging delivery trucks which require increased maintenance costs. One truck will be replaced in FY 2026 due to engine failure and vehicle age. Deliveries are scheduled only upon customer request



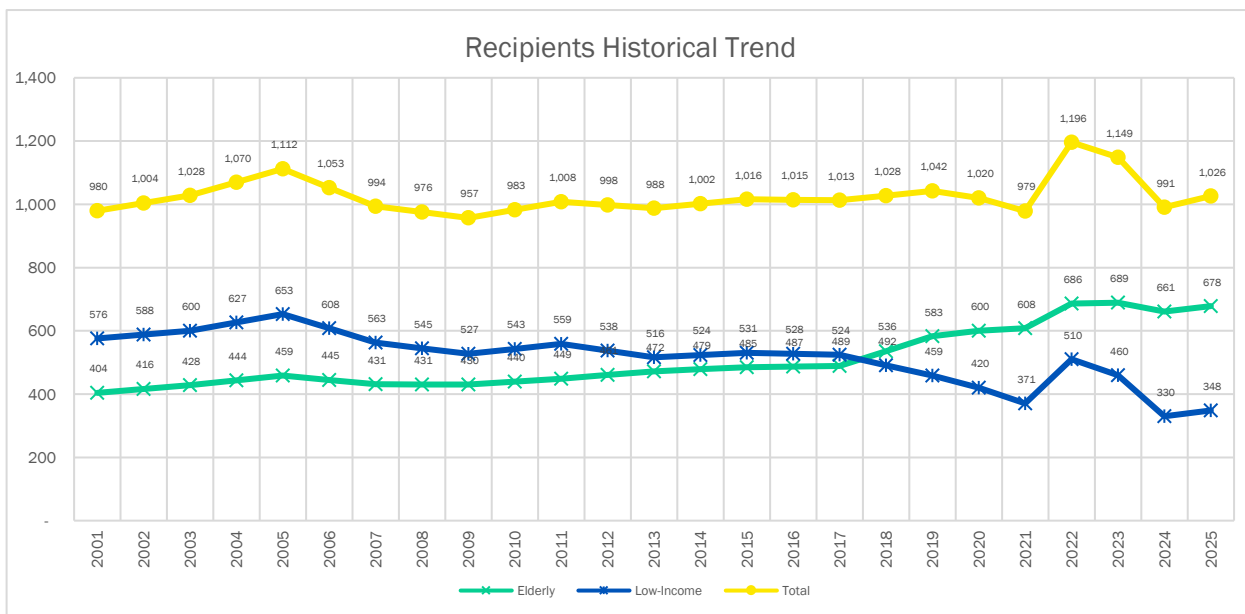
## Gaming Subsidy Application

For FY 2025, the Tohono O’odham Nation transferred \$2,557,800 to the Tohono O’odham Utility Authority in April 2025. The gaming subsidy funding was received six months into FY 2025. The subsidy was distributed to qualified applicants’ accounts. At year end there were 678 Elderly and 348 Low Income participants being served by the program.

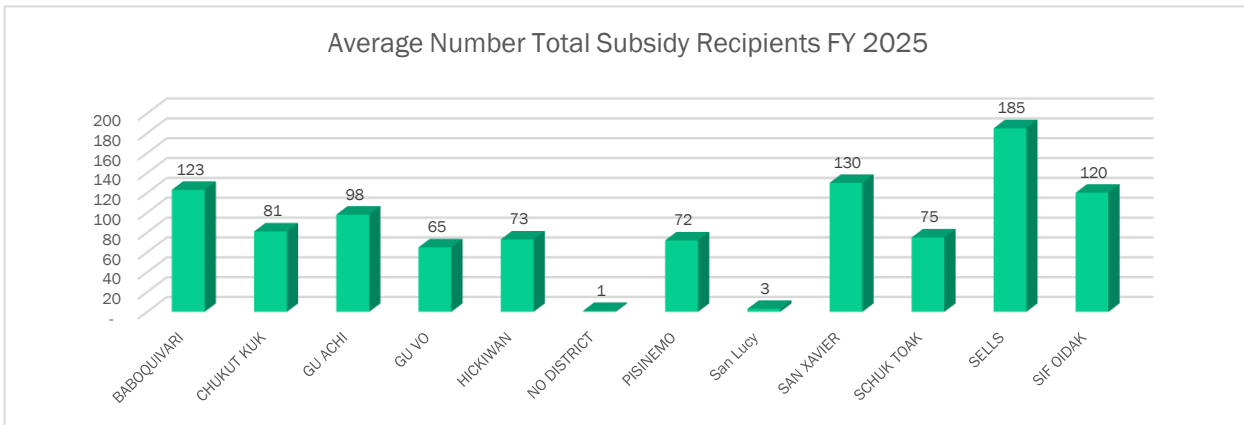
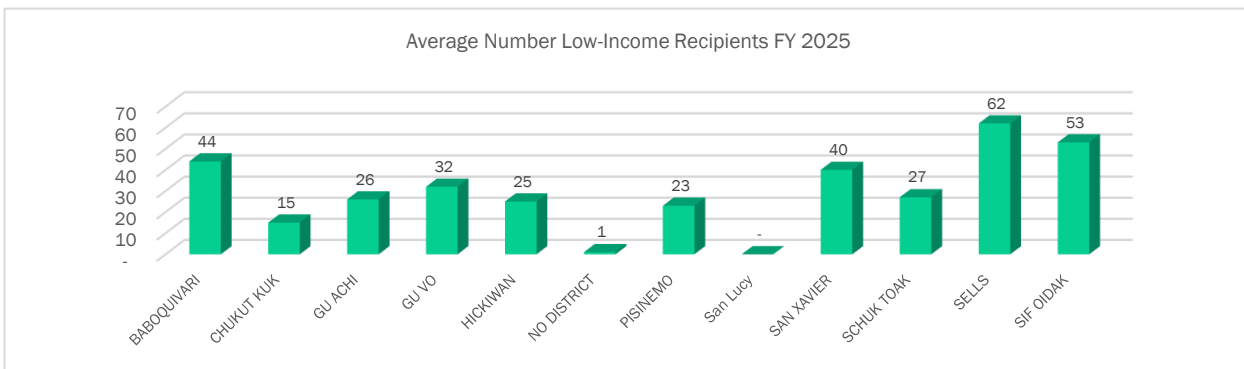
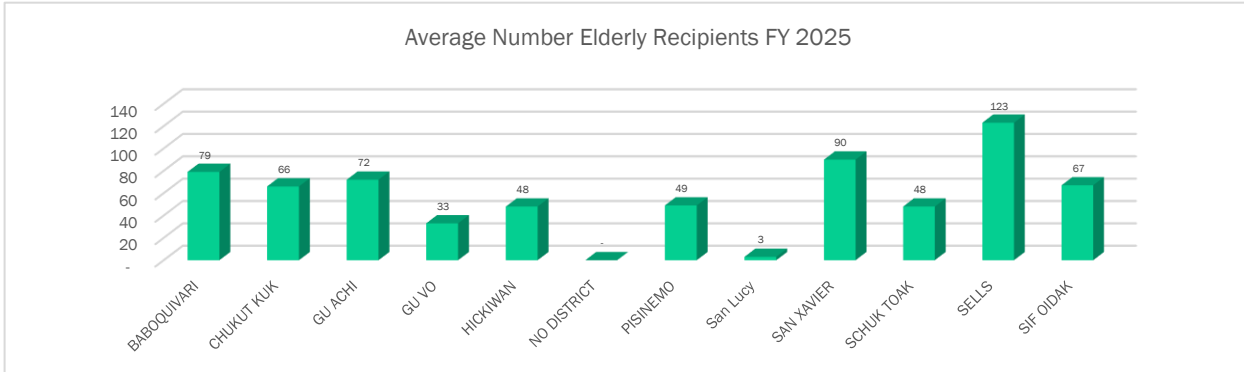
The Authority continues to administer the Gaming Subsidy in accordance with the Subsidy Implementation Plan approved by the Legislative Council (Resolution No. 98-473), which stated “... to the accounts of each Qualified Elderly and Low-Income Member in the following order: (1) Water/Wastewater, (2) Electric, (3) Telephone/Internet, and (4) Propane.”



The graph below shows the historical trend in the number of Elders and Low-Income participants in the subsidy program. During the past three years, there has been a slight decline in the number of total participants, which is due to a decrease in Low-Income participants.



The following graphs provide a summary of the number of participants during the year by District.



## TOUA SAFETY

TOUA continues to place safety as one of its highest priorities. The Authority has established an employee-driven committee that works effortlessly to ensure that the policies, training, and manuals are kept up to date. As well as scheduling employee training for MSHA, CPR, pole top rescue, active shooter, defensive driving, sexual harassment and many others. The committee has established and provides monthly online safety courses for all TOUA employees. The Telephone, Electric and Water Departments host weekly and bi-weekly safety meetings within their departments to discuss and review safety issues pertinent to their respective departments. In FY25 TOUA invested over \$100K in safety.

The Authority implemented vehicle dash and cab cameras to its fleet. This will assist and provide guidance in correcting any unsafe driving habits, as well as help lower the cost of our overall insurance premiums. TOUA did not have any major accidents in FY25.

